



aROSA 

Cruising differently



Unwind

on Europe's Rivers

Beautifully laidback, all-inclusive journeys

.....

RHINE • DANUBE • MOSELLE • MAIN • SEINE • RHÔNE • DOURO

2025 & 2026 European River Cruise Collection

Welcome

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Dear reader,

We can imagine that if you've picked up this brochure, you're already eagerly dreaming of magnificent castles peering out over charming towns, vineyards in shades of russet & green and grand cities steeped in spectacular history.

Whichever river - or European region - you're craving, we're immensely proud to offer a distinctly different way to explore it. From every relaxed moment on board to every new memory in each hand-picked destination, a journey with A-ROSA is the perfect carefree combination of generous inclusions and complete flexibility to enjoy every moment as you wish.

This newest collection of our uniquely easy-going river cruises brings together our much-loved classic destinations like Amsterdam, Budapest, Vienna, Paris and Avignon with romantic towns, natural paradises and, of course, the leisurely time on board dedicated to you. Whether that's unwinding in the spa or enjoying your favourite drink as you spot sights on sun deck, it's yours to do with as you please.

I'm also delighted to shine a light on our new enhanced selection of special interest river cruises. Encompassing themes from musicals to crafts, we've sought to expand our most popular offerings across more dates, durations and destinations. We hope you'll agree that there's no better place or way to indulge a new, or existing, talent than on a breathtaking adventure through Europe.

And, from 2025, we've honed our signature flexibility even further. That means even more opportunity to have an all-inclusive package tailored to you, even more free time to discover each destination your way, and the chance to do it all on a ship which suits your style. From our award-winning made-for-everyone headliner, A-ROSA SENA to our boutique, perfect-for-adults vessels, A-ROSA ALEA, A-ROSA CLEA and A-ROSA ALVA, we're confident we have the perfect choice for you to unlock and explore the heart of Europe.

We hope to see you on board soon!

Lucia Rowe

Lucia Rowe / Managing Director
A-ROSA River Cruises UK & Ireland

Immerse yourself

IN EUROPE, YOUR WAY



In 2002, two statement ships appeared on the River Danube. Born out of a desire to create a different way to explore, A-ROSA DONNA and A-ROSA BELLA opened the door to casual, carefree cruising through the heart of Europe. Over two decades, we've sought to charter new waters, to pioneer new approaches across everything from flexibility and wellness to sustainability and authenticity.

We've built up an unrivalled knowledge of Europe's rivers, forged deep relationships with the places we visit, and the people we work alongside. We've grown an experienced team, dedicated to making every A-ROSA journey both plain sailing and a joy to experience.

In 2016, we expanded our reach to new shores, redesigning our signature European flavour for English-speaking guests and attracting like-minded, international travellers from all corners of the world. It makes our on-board atmosphere

truly unique, wonderfully cosmopolitan and promises discovery-loving guests a true taste of the rivers we know so well.

But we never stand still. An A-ROSA river cruise has never been more about the destinations we love. From the option to try speciality local dishes on our menus to the opportunity to set sail on two new, smaller ships, designed to dock in the very heart of the places they call at, a journey with A-ROSA is the chance to immerse yourself in the rich culture of this beautiful continent like never before.

Join us...

And discover the more flexible, more relaxed and more beautiful way to explore Europe.

Why choose A-ROSA RIVER CRUISES



Over twenty years' experience and expertise sailing Europe's rivers



Fully ATOL-protected cruise packages for peace of mind



Tailor-make your cruise experience with a wide choice of regional flights or rail



Combine cruises or add extra time in Europe's beautiful cities with a wide collection of partner hotels



Expert, professional crew, an unrivalled relaxed atmosphere and a fantastic choice of cruises from 4 - 18 nights



Book through your knowledgeable UK travel agent and secure your cruise with just a deposit

ALL OF THIS INCLUDED:



Deliciously fresh buffet-style dining showcasing regional flavours & international favourites at breakfast, lunch & dinner.



Daily afternoon tea with a choice of delicious sweet treats.



A choice of speciality teas & coffees at breakfast, as well as wines, Prosecco, beers & soft drinks during bar opening hours.



Prefer more tipples? Choose to upgrade to a Plus Drinks Package (from €24.50 per person per day), with an extended choice of spirits, cocktails & long drinks.



Special welcome dinner on cruises of five nights or more.



A choice of modern & comfortable river view cabins & suites.



Complimentary bathrobes & slippers~ for use throughout your cruise.



Plenty of free time to explore with longer days & overnight stays in port.



Central docking locations in many of Europe's most vibrant cities, charming towns & natural gems.



Info-packed A-ROSA app with city guides & drink ordering to make your cruise seamless & hassle-free.



Regular evening entertainment including DJ, music & occasional local artists & guest speakers dependent on itinerary & season.

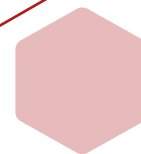


Complimentary SPA-ROSA^ access on many ships including sauna, relaxation room, gym & pool or whirlpool plus an indulgent list of optional treatments.



All port taxes & charges.

*Not available on A-ROSA ALVA, A-ROSA ALEA or A-ROSA CLEA. ^No dedicated SPA-ROSA on A-ROSA ALEA & A-ROSA CLEA - gym & whirlpool available. ~Available on request from reception.



Welcome to our rivers

"I was still water, held by my
surroundings. I am now a river,
carving my own path."

SCOTT STABILE



Refreshingly different



Uniquely flexible, uniquely relaxed, uniquely A-ROSA River Cruises

When it comes to choosing a river cruise, it can be hard to discern what makes one line different from the next. On a journey rich in new destinations, dining and discoveries, A-ROSA's river cruises all have something reassuringly in common: a relaxed and welcoming atmosphere, an emphasis on independent exploration and an all-inclusive package wrapping up everything from quality drinks to indulgent pampering.

Our unique style

To us, all-inclusive means having all the essentials taken care of, wrapped up in complete flexibility to pick and choose how and when you want them. That's a great choice of casual, buffet-style dining, wines, beers and soft drinks from morning 'til night and an easygoing backdrop with no fixed table sizes, dining times or dress code.



A SHIP FOR EVERYONE

We're proud that our ships have their own personalities. Choose A-ROSA SENA for an award-winning made-for-multi-gens approach and A-ROSA ALEA, A-ROSA CLEA and A-ROSA ALVA for waiter-served dinners in a grown-up setting. The rest of our fleet offer a wonderful best of both worlds appeal with heaps of facilities and a wide range of guest nationalities and ages.



YOUR DAY, YOUR WAY

We put you in the driving seat when it comes to discovery. With over two decades of experience on Europe's rivers, we've hand-selected superb ports and honed the perfect amount of time in each. Take a tour at your own pace with our handy Quietvox app in key locations and explore vibrant cities, charming towns and spectacular natural gems, or opt for a great choice of expert guided excursions.



THE PERFECT BALANCE

There's a saying that life's not about the destination, but the journey. That rings even more true on a river cruise. We perfectly balance time ashore with scenic sailing - there is nothing like relaxing on our spacious sun decks as the ship glides through ever-changing scenery.



ALL ABOARD

Our unique all ages welcome ethos carves us out from the crowd. On selected dates, you'll find menus for kids and teens, family-friendly excursions, flexible cabin layouts and kids' clubs with activities like treasure hunts and mocktail making. All designed to make A-ROSA plain sailing for memorable multi-generational and family holidays.



AND RELAX

Many A-ROSA ships come complete with their own SPA-ROSA, our unique home of pampering. With a relaxation room, sauna, gym and ahh-inspiring menu of professional treatments, a few hours here is a recipe for total indulgence. Our newest fleet members, A-ROSA ALEA and A-ROSA CLEA are a little more petite in size. You'll find a gym and a whirlpool on both.



Europe like no-one else

Delve deeper into every destination



GET OFF THE BEATEN TRACK

Our GPS-triggered audio commentary in partnership with Quietvox gives you total flexibility to explore at leisure. As you amble past landmarks or historic sights, this smart system will ping you tips, information and more in selected ports, allowing you to discover your destination, your way. All you need is a phone, data and your headphones - and our A-ROSA app will do the rest!



LET US SHOW YOU THE SIGHTS

Our ethos is all about your cruise, your way, with no pressure or expectation of how you will spend your days. With this in mind, our optional shore excursion programme includes a wealth of ideas, which encapsulate everything from city tours and wine tasting to more active pursuits. You can book tours in advance online, or with our friendly on-board excursion experts who can help you make the most of every moment.

Just so you know, our tours are subject to minimum numbers and we can only confirm locally which will operate. If you have a must-do in mind, we recommend booking your tickets independently to secure your spot at your preferred time.

Themed Cruises

On certain dates, we offer special interest cruises, themed around everything from dance and musicals, to arts and crafts.

These journeys promise the same relaxed on-board atmosphere and fascinating ports of call, combined with a programme of expert-led activities and events both on and off-ship. Look out a selection of our most popular themed cruises on page 56.



EXPLORE ON TWO WHEELS

From the iconic bridge-crossed canals of Amsterdam to the natural surrounds of the Wachau Valley, Europe is a continent aching to be explored on two wheels.

We offer a choice of guided bike tours on a selection of our rivers. You can reserve your spot with our excursion team on board, or in advance on the A-ROSA app.



A COSMOPOLITAN AMBIENCE

As Germany's #1 river cruise line, we've earned a pedigree for our uniquely relaxed river cruises throughout Germany and other European countries. That means we're really popular with German guests, alongside a vibrant mix of other nationalities including a growing percentage of flexibility-seeking Brits. On board, you'll see this reflected in our dual language German and English announcements and convivial atmosphere with guests from a range of backgrounds.

BOOST YOUR EXPERIENCE WITH A

City Stay

One of our favourite tips is to have your cake and eat it by adding a city stay before or after your cruise. With tempting destinations like Porto, Paris, Vienna and more, we'll handle all the logistics while you soak in the sights!



Dining & Drinks

Raise a glass to fresh flavours, served flexibly



DINING TO SUIT YOU

Our flexible dining has been designed to perfectly complement your cruise style. With a varied selection of delicious buffets and live show cooking at breakfast, lunch and dinner, you can choose to arrive whenever the restaurant is open, and dine with whoever you like, all without a set dress code. It makes leisurely breakfasts a pleasure, and lunchtime ambles back to the ship effortless.

On our smaller vessels, A-ROSA ALEA, A-ROSA CLEA and A-ROSA ALVA, our friendly waiting team will serve dinner at your table. You'll find an incredible choice of fresh salads, regional flavours and familiar favourites whichever you decide.



INDULGE IN ALL-INCLUSIVE DRINKS

Whatever your tittle, we feature a fantastic choice of alcoholic and non-alcoholic beverages including wines, beers and soft drinks from morning until night.

Fancy a top-up? Upgrade to our Plus package from just €24.50 per person, per day and enjoy a selection of cocktails, spirits and long drinks to enjoy throughout the day and evening too.



TASTE YOUR DESTINATION

We love to pick out the distinctive flavours of our destinations. Imagine dishes like rich French onion soup topped with a gruyere crouton on the Rhône. Alentejo-style marinated pork and clams in a red pepper and white wine sauce on the Douro. Crisp, golden Belgian waffles served with tart cherries on the Northern Rhine. We'll complement our delicious international dining with mouth-watering regional cuisine.



DO YOUR OWN THING

With longer days and overnight stays in port, there's never been a better excuse to treat yourself to lunch or dinner ashore in a local restaurant. Not only does it help put back into the communities we visit, the flexibility to come and go as you please means complete freedom to indulge your taste buds in typical cuisine and the opportunity to truly experience your surroundings.



IN-CABIN DRINKS SERVICE

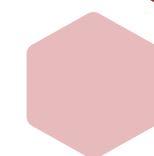
Things just got even easier. We have enhanced our famously friendly, personal service further still with complimentary in-cabin drinks service for every cabin grade*. Choose from a selection of wines, beers and soft drinks to savour in the comfort of your cabin or suite.

*Not available on A-ROSA ALVA, A-ROSA ALEA and A-ROSA CLEA.

DINNER WITH A *view*

Our light-filled main restaurant is the perfect spot to enjoy our local flavours and international favourites at breakfast, lunch and dinner. Framed by panoramic windows on many of our ships, take your pick from a range of tables sizes and relax in the incredible surrounds of ever-changing views as we glide through river valleys, or at dock in the heart of romantic towns and vibrant cities.

We also offer the option to reserve your favourite table for a small charge, ensuring you can get your preferred place throughout your cruise. Ask at the reception when you board for more details.



Spa & Wellness

A new world of relaxation

SPA-ROSA

River cruising and relaxation go hand in hand, that's why so many of our A-ROSA ships come with their own unique hub of wellness, SPA-ROSA.

Featuring a calming relaxation room replete with loungers and river views, the scene is set for serenity from the off. You can even grab a robe and slippers allowing complete comfort.

Each SPA-ROSA* comes with a sauna, most with a panoramic one-way window so you can admire the passing river views as you sail - a truly unique experience. If you'd prefer to take the pampering up a notch, our professional spa therapists are on hand with a dreamy list of optional indulgent treatments from innovative massage techniques to the latest in skincare.

There's a gym close to hand as well, featuring a collection of cardio and strength equipment to keep your fitness routine in shape during your cruise.

You can round things up nicely with a dip. You'll find a pool or whirlpool, or both, on all of our fleet.

*No sauna or treatments on A-ROSA ALEA & A-ROSA CLEA.



THE GREAT OUTDOORS

Every day, we'll deliver a new port to your doorstep. Hike through stunning valleys, jog along nature-fringed river banks and cycle through charismatic cities. The joy of al fresco Europe, yours to discover.



CUISINE FOR BODY & MIND

At mealtimes, look forward to a choice of vegan (on request), vegetarian and healthy options, in addition to more indulgent dishes. Our onboard menus will spoil you with a rainbow of delicious salads, fruits and vegetables plus fantastic seafood, meats and more depending on your preference. At breakfast, our chefs will whip up omelettes, poached eggs or sunny side up to suit, and our divine selection of freshly-baked breads covers everything from German pumpernickel to wholesome wholemeal. Special dietary requirement? Just let us know. Our enviable small ship atmosphere means we're personally on hand to help.



RAISING THE SPA

Our ground-breaking ship, A-ROSA SENA, raises the bar when it comes to wellness. Amongst her many standout features is her extra-large SPA-ROSA where a sauna, whirlpool, heat benches, spectacular relaxation room and treatment spaces bring a new level of zen to the landscapes of the Northern Rhine.

Why not try...?

Our blissful spa treatments tick off everything from beauty basics to total pampering.

SAND STAMP MASSAGE

Be transported to a paradise island with the therapeutic effects of warm sand in a relaxing massage designed to melt tension and regulate energy.



Cabins & Suites



THE PERFECT CHOICE, WHATEVER YOUR PRIORITY

We know everyone's holiday priorities are different, and our range of accommodation options are designed with just that in mind. Contemporary, well-equipped and filled with natural light, take your pick from sumptuous suites with extra perks like laundry and Champagne, elegant Juliet balcony cabins boasting widescreen river vistas and great value outside cabins complete with all the essentials you'll need for a fantastic journey with us.



RIVER VIEWS, ALWAYS INCLUDED

You'll be treated to views across day-to-day life on Europe's riverbanks from all our cabin types. Our best priced options are generally located on deck one. Here, dependent on ship, you'll find a picture, porthole or letterbox-shaped window, each giving glimpses of passing boats, birds swimming alongside and, of course, Europe's iconic cities and landmarks. With an average size of 14.5sqm, they're spacious too, and always come complete with ensuite bathrooms, flatscreen TVs and a complimentary in-cabin drinks service during bar opening hours.

Prefer more of a panorama? Our Juliet balcony cabins or suites are for you.

Our recommendation

We always recommend upgrading to a Juliet balcony cabin where budget allows. There's nothing that can compare to opening up your doors and letting the cool river breeze and soothing sounds of the water's flow in. A truly magical experience as you sail Europe's spectacular waterways!

Juliet balcony cabins are located across decks two and three, so they're handily located for the ship's main public areas like the bar and restaurant.

Size-wise, they're comparable to our cabins with window, and come complete with the same modern style and amenities.



SUITE BENEFITS

Life's even sweeter in one of our magnificent selection of suites. Stretching from 21-31sqm, luxuriate with lavish amenities including a walk-in wardrobe, Juliet or step-out balcony, check-in and personal welcome from noon with a glass of Champagne, daily fresh fruit, complimentary mini-bar, laundry and ironing service, room service and more. Suites are available on a selection of our ships, ask our reservations team for full details.



CHOOSE YOUR CABIN NUMBER

You can choose your cabin number for free at the time of booking. Early booking is always recommended to secure your preferred place, and we can happily talk you through the options.

A-ROSA SENA

Our accommodation options come supersized on A-ROSA SENA.

Let the view come to you

Let's start with her balcony cabins as standard. With the exception of our innovative family cabins (more on these in a moment), every cabin has been designed with its own private patch of outdoor space with table and chairs, ideal for morning coffees, sunset aperitifs and everything in between.

Space for the whole family

Set in A-ROSA SENA's dedicated family zone, these extraordinary cabins sleep up to five with bunks and a sofa bed in a joyful, kid-friendly space with cosy play area, age-appropriate toys, separate shower room and toilet and window with 'was that a mermaid?!' water views.



Designed for everyone



EPIC EXPLORATIONS, MADE EASY

The look on the kids' faces as they kayak through the Ardeche Gorges. The joy as they ride the carousel at the Prater in Vienna. The amazement of being on the sun deck as the ship sails right into the heart of a new city. River cruising is one big adventure, and we embrace that with a unique all-ages-welcome ethos that makes discovery-rich tours through Europe child's play.

We're perfect for memorable, insightful family and multi-generational holidays. Here's why...



CHILD-FRIENDLY PERKS

In key school holiday times, our youngest guests can expect an experience tailored to them. Qualified kids' club staff offer a host of fun activities and games around the ship from treasure hunts and crafts to mocktails and pizza making. Our dining scene gets more playful too with family-friendly dishes served in our signature relaxed, casual style. Our cabins are equally flexible. With interconnecting options on many ships – and an entire deck dedicated to families on A-ROSA SENA – you can be assured of finding sleeping arrangements to suit you and your brood.

Even better, our generous kids cruise free policy means guests 15 and under will sail without charge in selected cabin grades all year round*. Now there's a reason to book early!

*On all ships except A-ROSA ALVA, A-ROSA ALEA and A-ROSA CLEA.



MADE FOR INQUISITIVE MINDS

When it comes to itinerary planning, our two decades of experience means we know our stuff. We will deliver you into the heart of a new destination every day, and the choice is yours as to how you explore it. It means no strict timetables, no rushing, no stress. Visit fascinating museums, hike, bike, shop. If you'd rather let an expert show you the sights, our wide choice of excursions include ones hand-picked for families – picture time in Disneyland Paris on the Seine or Amsterdam's brilliant zoo on the Northern Rhine. And, if it all sounds a little bit too much like hard work on one day, then the ship is yours to enjoy. Let a waiter bring you a cocktail – or mocktail – and relax in the pool or whirlpool or over a game of mini golf.



ADVENTURE AWAITS...

All our rivers offer a wealth of attractions to keep kids interest piqued. We suggest that the Rhine, Danube, Seine and Rhône are a great introduction into family river cruising with a mixture of vibrant cities and natural treasures, ripe for exploring. We can tailor-make any ship or sailing date into your perfect family holiday, ask your favourite travel agent to find out more!

Highlights



- Our youngest guests love our spacious, sociable sun decks. Our pools or whirlpools are the perfect place for a splash, and the wraparound views make for an epic game of I Spy!
- We know what makes our smallest sailors tick food-wise. Just speak to the chef and arrange for pastas, chicken and simple dishes at mealtimes.
- Super stress-free – with central docking locations in many ports, we wrap up easy explorations with no stress, and no packing and unpacking!

A-ROSA SENA

We can't talk about families and river cruising without talking about A-ROSA SENA. Designed with younger guests and multi-generational groups in mind from the outset, choose her for family cabins sleeping up to five, a dedicated year-round kids' club, pool for little splashers and more.



OUR JOURNEY TO A MORE

sustainable future



Without the beautiful landscapes we visit, and the fantastic crew our guests have grown to love, there would be no A-ROSA.

That's why we take our responsibilities to protect them seriously, working towards a more sustainable future across our fleet and operations to ensure our steps are measurable, tangible and relevant in their aims to reduce waste and emissions, offer a fulfilling environment for staff and help to preserve the places we visit.



A CONTENT CREW

The responsibilities of our crew are as diverse as they are, hailing from over 20 nations, they're the heartbeat of an A-ROSA cruise, and we look after them accordingly.

To be at your best, you need to rest. That's why we take great care to comply with inland shipping laws which regulate working hours and rest periods. Each crew member receives an adequate number of days off, plus generous leisure and holiday leave. Our hotel team, for instance, receive one week off each month, a figure above the standard for comparable industries, and ensures that everyone gets the downtime they need.

We seek to offer a great working environment too. All staff find themselves at home in either a double or a single cabin, and there's a dedicated relaxation area – usually on the sun deck. When facilities like our SPA-ROSA and gym are closed to guests, staff are more than welcome to take some time out for themselves. And our crew mess is the go-to for socialising and good food. We know that the secret to great service is keeping staff happy, and ensuring they feel valued. That's why we also offer a generous bonus to return staff, and the career progression is similarly attractive.

Many of our officers started in entry-level positions, and have gone on to flourish in senior roles. It all adds up to a fulfilling, enjoyable experience for everyone, including our guests.

A SHIP BUILT FOR THE FUTURE

Our flagship vessel A-ROSA SENA is a real all-rounder. While it's her head-turning looks and multi-gen facilities that draw the crowds, she offers a masterclass in forward-thinking river cruising too. In addition to diesel and electric engines, she has a large battery unit which temporarily allows fully electric sailing. Thanks to this, she can dock almost silently and without local emissions.

PARTNERED WITH THE PRESTIGIOUS ISI



In 2022, we established our own sustainability department to help us in our commitment to reducing waste and emissions of all kinds, and protecting the environment and its inhabitants for future generations.

We also have a partnership with the Fraunhofer Institute for Systems and Innovation Research, or ISI for short. Our shared goal is to calculate A-ROSA's sustainability footprint and create a measurable, long-term roadmap for an even more sustainable future.

Our milestones so far...



SOCIAL RESPONSIBILITY

We support local economies with longer stays in central ports and close cooperation with regional operators. We pay fair wages and offer benefits for employees ashore and on board. We also support cultural, athletic and social clubs and organisations.



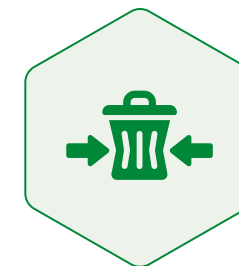
WATER CONSERVATION

A-ROSA ships are fitted with modern wastewater treatment plants. The sewage sludge is disposed of in harbours by certified companies. Water is used efficiently on board, for example by only washing towels or bed linen on request during the cruise. We use many toiletries and cleaning products made from certified ingredients and in recyclable packaging.



REDUCING EMISSIONS

All A-ROSA ships have a shore power connection. During the cruise, ships are fuelled with marine gas oil which contains no heavy fuel oil and is virtually sulphur-free. We use waste heat to heat the shower and heating water. And we offer many excursions on foot or by e-bike.



WASTE REDUCTION

We are continuously reducing waste of all kinds, for example by eliminating portioned goods at the buffet as far as possible, using paper straws, installing water dispensers and carefully separating waste, which is then properly disposed of in port – in some cases even in biogas plants. We have also launched a pilot project for the systematic tracking of food waste. Our aim: to consume only as much food as we need.



Longer days & overnight stays

We're firm believers in giving you a real feel for the destinations we visit. That means not just ticking off the big-hitting sights, but allowing you more time to explore them too. That's waking up in Vienna for the morning practice of the Lipizzaner Stallions at the Spanish Riding School. And staying overnight in Budapest to spend the evening tasting the local brew in the city's famous ruin pubs. All with your warm, welcoming ship and attentive crew waiting for you back on board...

Linger longer in these wonderful destinations

You'll find details of all longer days and overnight stays in our itinerary pages. Here's a sample of our most popular locations, and our tips for enjoying them to the full:



AMSTERDAM

Enjoy a full 36 hours in the Netherlands' characterful capital on our *Rhine Experience Amsterdam and Rotterdam* itinerary.

MORNING

Mornings are a great time to discover your pick of the wares at Amsterdam's many markets. Depending on the day you visit, find everything from fabulous food to antique adornments at markets including Albert Cuypmarket, Bloemenmarkt and IJ-Hallen.

AFTERNOON

Hit one of the city's treasure trove of museums. We recommend pre-booking tickets, sometimes several weeks in advance. Delve into Golden Age history at the Rijksmuseum or visit Anne Frank's House and learn more about the moving story of one girl and her diary.

EVENING

Why not catch a canal cruise through the city's network of waterways? This serene way to soak in the best of Amsterdam will deliver you into the maze of crooked merchants' houses, illuminated bridges and streets bedecked with bikes and tulips.



VIENNA

Vienna is yours to enjoy sunrise to sunset on our *Danube Classics*, *Danube City & Nature* and *Danube Intensive* river cruises.

MORNING

Good morning, Vienna! The magnificent white Lipizzaner Stallions of the Spanish Riding School have a public viewing of their morning exercise on most days of the week, and you can pre-book tickets online in advance. Wake up early to witness the incredible skill and extraordinary horsemanship of this traditional equine art.

AFTERNOON

Afternoons in Vienna are made for tucking into a rich, chocolatey Sachertorte at one of the city's regal coffee houses. Here, tuxedoed waiters hold court in beautifully baroque surrounds alive with the history of notable guests from Beethoven to Freud.

EVENING

A classical concert is a must in Vienna. Many of the city's grand palaces and concert halls open their doors for an evening of spine-tingling orchestral music inspired by Mozart, Beethoven, Schubert and Strauss accompanied by guided tours or dinner.



AVIGNON

Our *Rhône Route Provence* and *Rhône Route Mediterranee* cruises whisk you to UNESCO-listed Avignon with the opportunity to uncover its magnificent medieval charms by morning, noon and night.

MORNING

Spend your morning getting lost in the ancient, twisting lanes encased within Avignon's beautifully preserved stone ramparts emerging to the Pont de Avignon, setting of the famous nursery rhyme and beautiful at sunrise.

AFTERNOON

Make your way to the market hall before 1:30pm for deliciously fresh, local produce, then spill out into the streets to shop for olive oil, lavender soaps, Provençal fabric. Finish with a wine shop and tasting of Rhône tipples including Chateaufort-du-Pape.

EVENING

The ginormous Palais des Papes needs to be seen to be believed. The largest gothic palace ever built, the Palais des Papes was the seat of papal power for seven decades. It opens until 7pm, or 9pm in July and August, so explore in the cooler evening, when the crowds have dwindled.



OTHER DESTINATIONS TO ENJOY After-Hours

Budapest, Porto, Antwerp, Koblenz, Breisach, Bernkastel-Kues, Mainz, Rouen, Vernon, Pinhao

DISCOVER THE CAPTIVATING

River Rhine



Explore the Legendary Rhine, Main & Moselle

The River Rhine is a story of two halves. As you wind north from Cologne, expect vibrant cities like Amsterdam and Antwerp rubbing shoulders with wide-open landscapes in the lowlands of Holland and Belgium. Meander in the other direction, and castles crowning rolling hillsides invite you to something a little more fairy tale. Stick with the Rhine all the way south and watch as Germany becomes France and Switzerland,

or mosey off onto the Moselle and dip into a wine-lovers paradise with a rich Roman history. The Main links the mighty Rhine with the legendary 'Blue' Danube, and offers up a slice of authentic German charm with pastel-painted medieval towns and legendary hearty cuisines and beers. As beautiful in the full bloom of spring as it is wrapped up for Christmas, this fabled route offers something unique whether you're discovering it for the first, or the 31st time.

Rhine HIGHLIGHTS

Standout reasons to choose the Rhine:

- Travel between the end of March and mid-May and visit Holland's Keukenhof on our Rhine Discovery cruise. 'The most beautiful spring garden in the world' is an easy train ride from Amsterdam and a real experience!
- Visit in December to see Germany do what it does best – Christmas markets! Our Rhine festive cruises visit pretty cities and charming towns filled with twinkling, glühwein-scented stalls.
- Sail with almost no sound or emissions, from the Northern Rhine's ports on A-ROSA SENA, our hybrid ship with never-seen-before facilities.



Our favourite excursions

Explore each port flexibly at your own pace or opt for an excursion with an expert guide. We offer a wide choice of great value options, whether you fancy something active, cultural, gourmet or out of the ordinary!

Amsterdam, Northern Rhine

The sights of **Amsterdam** are best explored from the canals – as you'll quickly discover on this unique pedal boat experience. You and up to three others can leisurely pedal your way through the Canal Ring, cruising under romantic tulip-topped bridges and past the city's charmingly crooked Golden Age houses.

Bernkastel-Kues, Moselle

Take a private wine-hike through the vineyards of Bernkastel-Kues with one of our guides. The verdant river valley here is lined with row upon row of grapevines making for an enjoyable walk with panoramic views across the Moselle. We'll visit the oldest castle remains on the river, plus enjoy a tasting of the area's delicious wines.

Trier, Moselle





No, you haven't woken up in Italy. The ancient German city of Trier is a magnificent treasure trove of sights which you can discover on our morning tour, The Roman City Trier. Our guide will show you the amphitheatre, the ruins of Barbara thermal baths, the throne room of Emperor Constantine the Great before finishing up at the magnificent UNESCO World Heritage Site, Porta Nigra.



Rhine EXPERIENCE AMSTERDAM & ROTTERDAM

Cities, Bicycles & Tulips

Designed to change river cruising for good, join the ground-breaking A-ROSA SENA for a voyage on the Rhine, Dutch and Belgian waterways. Featuring a host of never-before-seen firsts, A-ROSA SENA promises a roll-call of eco-credentials and a whole extra deck of space playing host to incredible cabins and a superb collection of dining, entertainment and wellness options. Discover the ultimate way to explore the vibrant and wonderful Northern Rhine.

-  Departs weekly March - October 2025 & 2026
-  Price per person (twin share) including return flights
-  A-ROSA SENA, for more details see pages 60
-  For additional excursions, see pages 58 - 59

7 nights from **£1,949** per person

DAY 1

Travel to Cologne & embark A-ROSA SENA

 **Depart: 17.00**

Fly to Cologne or travel by rail with Eurostar via Brussels and make your way to the A-ROSA SENA for your 7-night cruise. The best views of Cologne are from the river. Your ship moors close to the Old Town with its narrow streets filled with traditional old houses, breweries, beer halls, cafes and shops. Explore ancient walls and medieval churches, a fantastic selection of quality museums and, the calling card of the city, its famous Gothic cathedral, dominating the skyline. Tonight, enjoy an included welcome dinner.

DAY 2

Antwerp

 **Arrive: 18.00**

This evening, navigate Antwerp's treasure trove of delights, from its medieval centre to its treat-filled cafes and boutiques. Visit the 13th century riverside fortress Het Steen and the magnificent baroque Cathedral of our Lady. Art lovers can enjoy time at Rubens House, or head to the city's famous diamond district.

DAY 3

Antwerp

 **Depart: 20.00**

Spend a full day in beautiful Antwerp to wrap up your sightseeing of this fascinating, Golden Age city. The MAS Museum offers panoramic views across the city from its perch on the city's harbour. Ten floors of engaging exhibitions showcase the fascinating history of Antwerp from Golden Age to modern day – finish by raising a glass at the top floor bar with stunning 360-degree vistas.

DAY 4

Rotterdam

 **Arrive: 06.00 / Depart: 20.00**

Wake up in vibrant Rotterdam where old meets new and a futuristic skyline includes the iconic yellow cube houses and famous Erasmus Bridge. Enjoy an included walking tour. Make some time to eat your way around the fabulous Markthal where delicious Dutch food and drinks await. This evening, sail away from the city's illuminated harbour.

WATTENMEER
IJSSELMEER/
MARKERMEER



Your
Itinerary



DAY 5

Amsterdam*

 **Arrive: 08.00**

This morning, arrive in the charming Dutch capital of Amsterdam. Veer off from the main artery of the city and lose yourself in photogenic canal-lined neighbourhoods criss-crossed by beautiful bridges. Head to the Museum Quarter for a culture fix, take a wander through the infamous Red Light District or soak in the sights from a canal cruise.

DAY 6

Amsterdam

 **Depart: 20.00**

Good morning, Amsterdam! You'll have another day to enjoy. Start in the Canal Ring, the maze of streets which loop outwards from the city centre. Look up and enjoy the fancy facades of Golden Age houses or choose to hire a bike and explore the city as the Dutch do. Stroll through the tulip-filled Flower Market, pick up a bargain at the many flea markets or spot animals from across the globe at the zoo. If this is your first visit, a trip to the moving Anne Frank Huis, the house museum dedicated to the extraordinary story of Anne and her famous diary is a must.


DAY 7

Cruising on the stunning A-ROSA SENA

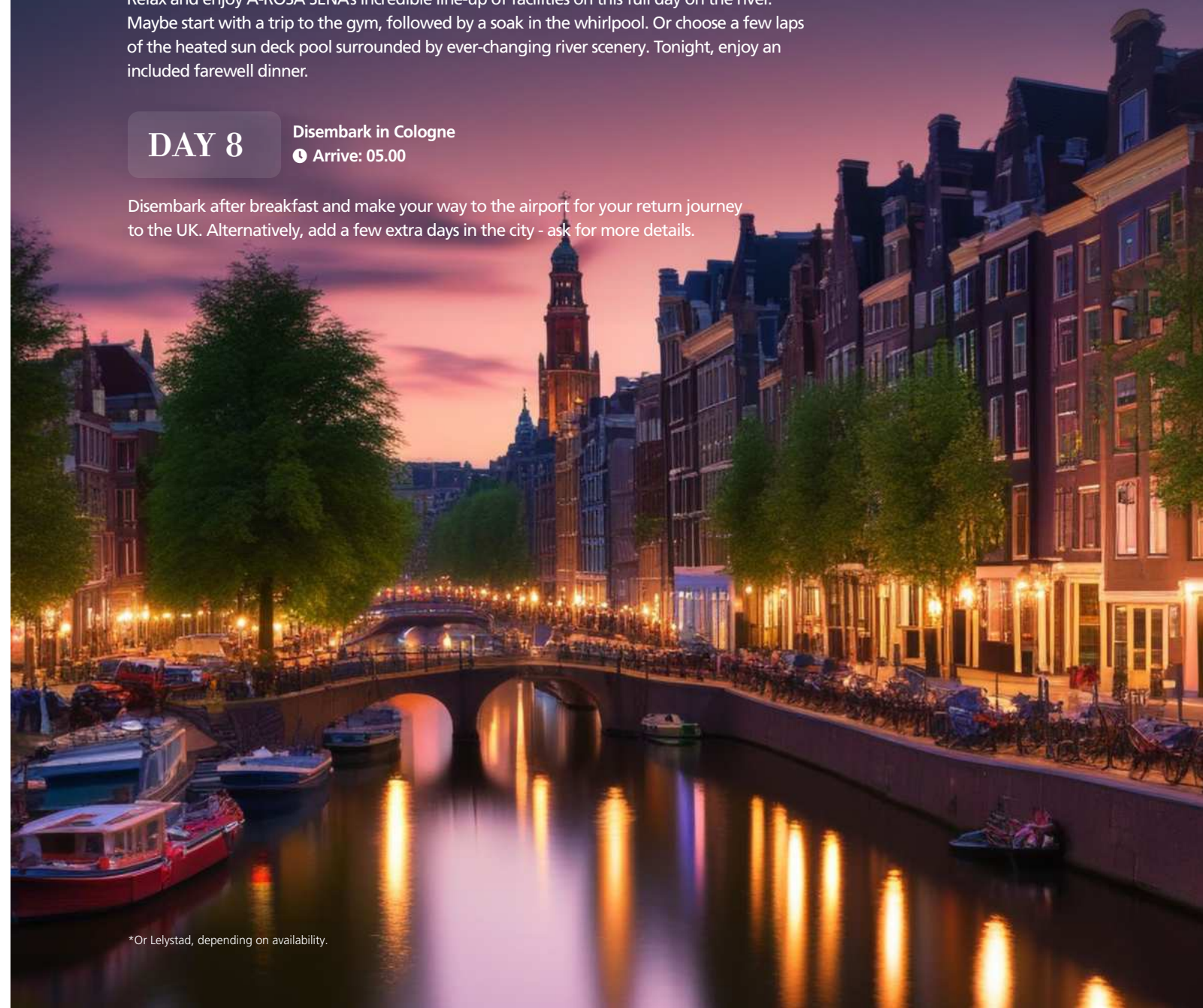
Relax and enjoy A-ROSA SENA's incredible line-up of facilities on this full day on the river. Maybe start with a trip to the gym, followed by a soak in the whirlpool. Or choose a few laps of the heated sun deck pool surrounded by ever-changing river scenery. Tonight, enjoy an included farewell dinner.

DAY 8

Disembark in Cologne

 **Arrive: 05.00**

Disembark after breakfast and make your way to the airport for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.



*Or Lelystad, depending on availability.

SOUTHERN Rhine NATURE EXPERIENCE

A Land of Castles and Legends

Fall in love with Europe's greatest river as you sail on the Rhine from Cologne through the myth rich Lorelei Valley into the picture perfect surrounds of the Alsace region on the borders of France & Germany.

- 📅 Departs April - June & September - October 2025 & 2026
- ✈️ Price per person (twin share) including return flights
- 🚢 A-ROSA BRAVA, for more details see page 61
- 👤 For additional excursions, see pages 58 - 59

7 nights from **£1,549** per person



DAY 1

Travel to Cologne & embark A-ROSA BRAVA
🕒 Depart: 18.00

Fly or take the train from the UK to Cologne and make your way to your A-ROSA ship. Tonight, enjoy an included welcome dinner.

DAY 2

Rüdesheim
🕒 Arrive: 11.00 / Depart: 18.00

After a morning sailing on the scenic Upper Middle Rhine we arrive at UNESCO World Heritage Rüdesheim which has for centuries been renowned the world over for its outstanding wines.

DAY 3

Germersheim/Speyer*
🕒 Arrive: 08.00 / Depart: 19.00

Today, we sail through the historical heart of Europe with terraced vineyards, expansive forests and high peaks. Spend the day in relaxed Germersheim or opt to travel to nearby Speyer, once centre of the Holy Roman Empire.

*Depending on port availability.

DAY 4

Breisach
🕒 Arrive: 14.00 / Depart: Midnight

Perched on a steep cliff above the Rhine, Breisach sits in rolling vineyards. The area marks where the Black Forest spills into the Alsace. Why not choose to book an optional guided walking tour including a visit to a local champagne cellar with tastings?

DAY 5

Strasbourg (Kehl)
🕒 Arrive: 08.00 / Depart: 19.00

Take a leisurely stroll to the canals of Petit France and magnificent Strasbourg Cathedral. Centuries ago, this was the tallest building in the world with views stretching as far as the Black Forest, some 30km away.

DAY 6

Mainz
🕒 Arrive: 07.00 / Depart: 23.00

At the very heart of the Rhineland's wine growing region, Mainz is a lively mix of colourful bars, traditional shops and great eateries. Visit the historic Gutenberg Museum named after Johannes Gutenberg, the inventor of the printing press.

DAY 7

Koblenz
🕒 Arrive: 07.00 / Depart: 21.30

Today, we arrive in Koblenz at the confluence of the Rhine and Moselle. Wrapped in the scenic surrounds of the UNESCO-listed Upper Middle Rhine Valley, Koblenz is your opportunity to enjoy ancient architecture, taste wines grown here since Roman times and take in captivating river views from by cable car.

DAY 8

Disembark in Cologne
🕒 Arrive: 05.00

Disembark after breakfast and make your way to the airport or train station for your journey home. If you'd like to stay a little longer, ask about our great choice of city hotels.



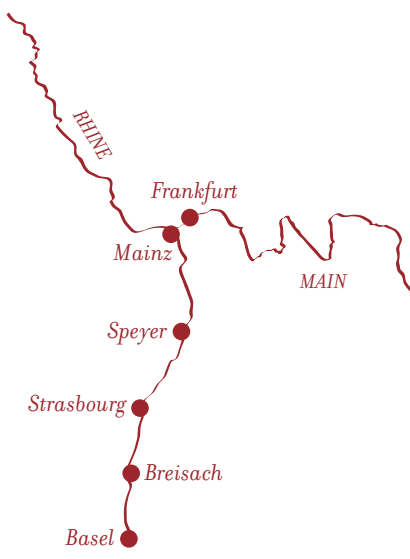
SOUTHERN Rhine CITY EXPERIENCE

Enchanting Cities & Scenery

Explore the undiscovered jewels of the Main River, discovering 4 UNESCO World Heritage Sites and the treasures of medieval Germany.

- 📅 Departs April - October 2025 & 2026
- ✈️ Price per person (twin share) including return flights
- 🚢 A-ROSA CLEA, for more details see page 67
- 👤 For additional excursions, see pages 58 - 59

7 nights from **£1,599** per person



DAY 1

Travel to Frankfurt & embark A-ROSA CLEA
🕒 Depart: 21.00

Fly or take the train from the UK to Frankfurt and make your way to the A-ROSA CLEA. Tonight, enjoy an included welcome dinner on board.

DAY 2

Speyer
🕒 Arrive: 11.00 / Depart: 21.00

Set in the northern stretch of the scenic Upper Rhine Valley, Speyer is Germany's oldest planned town. All roads lead to the UNESCO-listed cathedral, a magnificent sandstone masterpiece and one of the most important Romanesque monuments from the time of the Holy Roman Empire.

DAY 3

Strasbourg
🕒 Arrive: 08.00

Arrive in the French part of the Rhine this morning. You'll have all day today to people-watch in the narrow lanes of La Petite-France and admire the views from the famous cathedral. This evening, enjoy a local wine in a cosy tavern or stroll the pretty streets soaking up the unique Alsatian ambience.

DAY 4

Strasbourg
🕒 Depart: 12.00

Wake up for another morning in Strasbourg. This afternoon, relax on board and take in the scenic vistas.

DAY 5

Basel
🕒 Arrive: 08.00 / Depart: 17.00

We dip to our most southerly port on our itinerary today and into the third of our trio of countries: Switzerland. Home to a wealth of galleries, museums and iconic buildings, Basel is equal parts spectacular old town, al fresco living and culture.

DAY 6

Breisach
🕒 Arrive: 06.00 / Depart: 13.00

Perched on a steep cliff above the Rhine, pastel-hued Breisach is set in rolling vineyards. The area marks where the Black Forest spills into the Alsace.

DAY 7

Mainz & Frankfurt
🕒 Depart: 12.00 / Arrive Frankfurt: 17.30

At the very heart of the Rhineland's wine growing region, Mainz is a lively mix of colourful bars, traditional shops and the historic Gutenberg Museum. This afternoon, unwind on board as we sail back to Frankfurt.

DAY 8

Disembark in Frankfurt

Disembark after breakfast and make your way to the airport or station for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.



Moselle ROMANCE

Roman Treasure & Divine Wines

Experience river cruising at its most scenic as you discover the strikingly beautiful rolling landscapes of the picturesque Moselle.

Alive with centuries of Roman history, pretty wine towns, ancient cities and natural treasures, this is the perfect relaxed - and fascinating - journey.

- 📅 Departs April, June - August, October 2025 & April, May, July - October 2026
- ✈️ Price per person (twin share) including return flights
- 🚢 A-ROSA SILVA, for more details see page 63
- 👤 For additional excursions, see pages 58 - 59

7 nights from **£1,749** per person



DAY 1

Travel to Cologne
🕒 **Depart: 17.00**

Fly to Cologne or travel by rail with Eurostar and make your way to A-ROSA SILVA. Tonight enjoy an included welcome dinner.

DAY 2

Treis-Karden
🕒 **Arrive: 10.00 / Depart: 16.00**

Treis-Karden is a picture-perfect introduction to the Moselle River with the pretty twin towns of Treis and Karden sat plum in the middle of a valley bedecked with vines and speckled with grandiose castles.

DAY 3

Berncastel-Kues
🕒 **Arrive: 03.00 / Depart: 22.00**

Experience the atmosphere of a picturesque Old Town bubbling with history and culture, as your cruise takes you along the Moselle. Enjoy award-winning wines in one of the cosy wine bars or during a tour of the steep vineyard slopes.

DAY 4

Trier-Mehring
🕒 **Arrive: 05.00 / Depart: 03.00 (next day)**

Trier lies right in the Moselle valley and tells the tales of thousands of years of Europe-shaping history. The city boasts many churches, castles and palaces, plus a wealth of historic monuments. One of the most imposing is the Porta Nigra, the largest Roman city gate north of the Alps.

DAY 5

Traben-Trarbach
🕒 **Arrive: 10.00**

You'll find yourself right at the heart of this famous wine-growing region with endless opportunities to sample historic wine cellars and idyllic streets sprinkled with local wine taverns. For lovers of the great outdoors, a visit to Traben-Trarbach is also the perfect chance to numerous hiking and biking routes.

DAY 6

Cochem
🕒 **Arrive: 12.00 / Depart: 07.00 (next day)**

Overlooked by a 1,000-year-old hilltop castle, charming Cochem is alive with centuries of history. Watch the world go by in the story-steeped old quarter with its baroque town hall and 15th century church

DAY 7

Koblenz
🕒 **Arrive: 13.00 / Depart: 21.30 (next day)**

Discover Koblenz, where its history dates back over 2,000 years, making it one of Germany's oldest cities. Watch as our A-ROSA ship sails close to the famous Deutsches Eck headland where the Moselle and Rhine rivers join forces.

DAY 8

Disembark in Cologne
🕒 **Arrive: 06.00**

Disembark after breakfast and make your way to the airport or station for your return journey to the UK. Alternatively add a few extra days in the city – ask for more details.



Rhine EXPERIENCE

IJSSELMEER

Golden Age Charms & Scenic Sailing

Journey north through the Golden Age treasures and tiny harbourside towns of Holland. As the land gets lower, the scenery gets bigger: huge inland lakes, white sandy beaches and endless fresh sea air, all waiting to be discovered.

- 📅 Departs April - October 2025 & 2026
- ✈️ Price per person (twin share) including return flights
- 🚢 A-ROSA ALEA, A-ROSA AQUA & A-ROSA BRAVA, for more details see page 61 & 67
- 👤 For additional excursions, see pages 58 - 59

7 nights from **£1,599** per person



DAY 1

Travel to Cologne
🕒 **Depart: 18.00**

Fly or take the Eurostar to Cologne and embark A-ROSA BRAVA. Tonight, enjoy an included welcome dinner as we set sail north towards the Lowlands.

DAY 2

Dordrecht
🕒 **Arrive: 12.00 / Depart: 23.00**

With a lovely old harbour presided over by a stately windmill, Willemstad sits in spectacular star-shaped fortifications. Spend today walking the city's ramparts or simply sitting in one of the lovely pavement cafes and watching the world go by.

DAY 3

Huizen
🕒 **Arrive: 11.00 / Depart: 07.00 (next day)**

Today we arrive in picturesque Huizen, once one of Holland's major fishing centres on the former Zuiderzee. In the springtime, Huizen is an ideal jumping off point for the spectacular Keukenhof Gardens.

DAY 4

Scenic Cruising
🕒 **Arrive: 16.00 / Depart: 07.00 (next day)**

Spend a relaxed morning and afternoon cruising the waters of the Markermeer in Holland's Nieuw Land National Park. Fringed by beaches and a home for wildlife, this is a truly unique experience. This afternoon, arrive in Enkhuizen, a masterpiece of 17th century Dutch life with a strong seafaring tradition.

DAY 5

Scenic Cruising & Hoorn
🕒 **Arrive: 15.00 / Depart: 22.00**

More open panoramas await as we cruise the IJsselmeer, formerly the Zuiderzee and now the biggest lake in western Europe. Hoorn is a particular gem, and you can discover its canals, grand buildings and 17th century stories this afternoon and evening with independent time ashore.

DAY 6

Nijmegen
🕒 **Arrive: 10.00 / Depart: 22.00**

Explore the oldest city in the Netherlands today. With foundations laid by the Romans over 2,000 years ago and a medieval centre, Nijmegen makes for an impressive history lesson. Seek out the historic powder tower in the lovely Kronenburger Park, this beautiful walk takes you to the remaining city walls, built around 1425.

DAY 7

Wesel
🕒 **Arrive: 10.00 / Depart: 16.00**

Set on the lush floodplains of the Rhine and Lippe rivers, Wesel is our first introduction back to Germany. An important Hanseatic town, the grand buildings here trace their roots back to the 15th century. Soak in the history of your surroundings or embrace the nature of the wider area, it's a paradise for walking, hiking and cycling.

DAY 8

Disembark in Cologne
🕒 **Arrive: 06.00**

Disembark after breakfast and make your way to the airport or train station for your journey home. If you'd like to stay a little longer, ask about our great choice of city hotels.



SAIL THE
MAJESTIC

River Danube

Take a journey into beauty and history

Spectacular skylines and jaw-dropping natural sights carve the Danube out from the crowd. A fusion of east meets west, you'll sail through cities whose streets are alive with music and history into UNESCO treasures like the Wachau Valley where steeply terraced vineyards frame a breath-taking route. You can't talk about a journey along the Danube without talking about its past. From the gloriously grandiose imperial capitals of Vienna and Budapest

to the darker moments of WWII and the Iron Curtain which shaped the stories of many of the places you'll visit, this remarkable waterway is both a scenic and an historic heavyweight. Got a little longer to play with? Take it all the way to the Danube Delta. One of the last true paradises in Europe, expect abundant wildlife teeming in island-spotted channels perfectly explored on a boat safari. The Danube is one big bucket list moment in itself.

Danube HIGHLIGHTS

Standout reasons to choose the Danube

- Magnificent Vienna hosts something beautiful to discover whatever the season. Visit in spring to watch flowers bloom in glorious palace grounds, in summer to explore the city's stunning natural surrounds and wineries and in winter to cosy up in grand coffee houses with rich Sachertorte and warming Viennese coffee.
- Make sure you're on deck as your ship sails along Budapest's stretch of the Danube. You'll see buildings like the iconic Parliament in stunning panoramic effect.
- The Danube Delta is a wonderland of untamed nature and magnificent, bountiful wildlife. Our 18-night Danube Delta voyage starts in Austria and sails through six countries to reach as far east as this UNESCO gem in Tulcea, Romania.



Our favourite excursions

Explore each port flexibly at your own pace or opt for an excursion with an expert guide. We offer a wide choice of great value options, whether you fancy something active, cultural, gourmet or out of the ordinary!

📍 Budapest

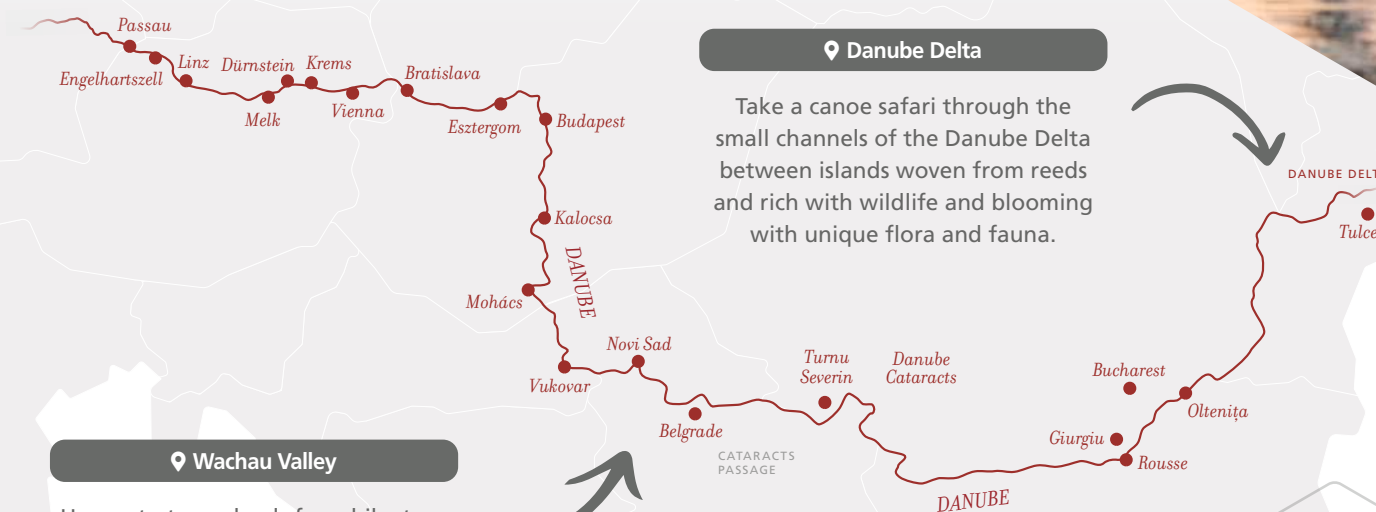
Join A-ROSA's head chef for a tour of Budapest's market. They'll share top tips on picking the best produce and how to use it in a range of the delicious recipes you'll find on board your ship. Bon appetit!

📍 Danube Delta

Take a canoe safari through the small channels of the Danube Delta between islands woven from reeds and rich with wildlife and blooming with unique flora and fauna.

📍 Wachau Valley





Hop onto two wheels for a bike tour through the Wachau Valley. If you're feeling energetic, you can swap sailing this route to cycling it instead. You'll follow the river through the wonderful scenery of rolling hills and pretty villages, rejoining the ship further on down the valley for a well-earned drink!



Danube CLASSICS

History, Grandeur and Natural Wonders

Delve into the beauty of the famous 'Blue' Danube on this classic journey exploring magnificent cities and unrivalled natural gems. Enjoy an overnight in glorious Vienna where the Ringstrasse wraps up the charming Old Town in a boulevard of spectacular palaces and gardens. Visit ancient Esztergom and spend the night in Budapest to witness the Parliament building illuminating as the sun sets. Round it up with the UNESCO-listed Wachau Valley with its steeply-terraced vineyards - this stretch of the river is a real showstopper.

-  Departs weekly April - October 2025 & 2026
-  Price per person (twin share) including return flights
-  A-ROSA DONNA, for more details see page 64
-  For additional excursions, see pages 18 - 19

7 nights from **£1,849** per person

Your Itinerary

DAY 1

Travel to Munich & make your way to the A-ROSA DONNA
 ⌚ Depart: 16.00

Fly to Munich and make your way to Passau, a pretty riverside city in Northern Austria where you will embark the A-ROSA DONNA for your 7-night cruise. Tonight, enjoy an included welcome dinner.

DAY 2

Vienna
 ⌚ Arrive: 14.00

Formerly the capital of one of Europe's most powerful empires, Vienna remains full of imperial class and flair. Everywhere you look, you'll find boulevards brimming with ornate palaces and charming public gardens in what is one of Europe's most beautiful cityscapes. For those interested in classical music, discover the world-famous home of Beethoven. Or, for romantics, take a ride on the Prater ferris wheel or a horse-drawn carriage tour through the atmospheric cobbled streets of the Old Town.

DAY 3

Vienna
 ⌚ Depart: 18.30

Good morning, Vienna! You'll quickly see why just a day is not enough here. Why not spend a morning in one of Vienna's grand coffee houses or appreciate Vienna's imperial might at the wonderful Schönbrunn Palace? For art lovers, Belvedere Palace with exhibits from renowned artists Egon Schiele and Gustav Klimt is a must.

DAY 4

Esztergom
 ⌚ Arrive: 08.00 / Depart: 10.30

Surrounded by rural countryside on a picturesque stretch of the River Danube, Esztergom is dominated by the enormous basilica that crowns this pretty city. With an impressive history stretching back to the birth of the nation's first king, St Stephen, in 975, Esztergom's fascinating past is best understood at the castle where continuous excavations since the 1930s have uncovered a treasure trove of Romanesque, Gothic, Renaissance and Ottoman styles.

DAY 4

Arrive in Budapest
 ⌚ Arrive: 15.00

As views from the river go, Budapest is hard to beat. Straddling both sides of the water, the 'Pearl of the Danube' is full of grand imperial buildings, dramatic history and contrasting scenery. The city is famous for its thermal baths and spas, a unique and rejuvenating experience and a must while you're here. In the evening, head for the sun deck and admire the lights of the city beneath the stars from your central mooring on the river - a true once-in-a-lifetime experience.

DAY 5

Budapest
 ⌚ Depart: 15.00

With some extra time dedicated to this magnificent city, choose to join a guided city tour (an additional cost) visiting Matthias Church and view-wrapped Fisherman's Bastion.

DAY 6

Bratislava
 ⌚ Arrive: 09.00 / Depart: 15.30

Slovakia's capital Bratislava offers the dramatic contrast between grand baroque palaces built by Hungarian nobility and the architectural legacy of a not-so-distant communist past. The medieval Old Town is a joy to explore, with cobbled streets, maze-like alleyways, boutiques and cafes. Overlooking the city is the imposing Bratislava Castle, towering 85 metres above the Danube.

DAY 7

Krems & Melk Abbey
 ⌚ Arrive: 08.00 / Depart: 09.00
 Arrive Melk: 12.30 / Depart Melk: 13.30

We will have a brief stop in the quaint town of Krems this morning. You can choose to take an optional tour here with time in Krems, Durnstein and finishing at the pastel-painted Benedictine Melk Abbey. If you'd prefer to stay on board, enjoy cruising the Wachau Valley, a pictureperfect stretch of Danube river valley flanked by vineyards and fairy-tale villages. We offer the chance to take a bike and cycle the route too. Whether you've toured, cruised or cycled, we rejoin the ship back at Melk Abbey this afternoon. Tonight, enjoy an included farewell dinner.

DAY 8

Disembark in Passau
 ⌚ Arrive: 08.00

Disembark after breakfast and make your way to the airport for your return journey to the UK. Alternatively, add a few extra days in Munich - ask for more details.

SET SAIL FROM VIENNA

On key dates, join the ship in Austria's glorious capital.
 It makes a fantastic cruise & stay!



Your Itinerary

Danube CITY & NATURE

A Journey into Untouched Nature

Sail through the beautiful Wachau Valley to the wildlife haven of the Danube Delta visiting seven countries, five capital cities and the awe-inspiring Danube Cataracts. This is the true trip of a lifetime.

- Departs April - May 2025 & 2026
- Price per person (twin share) including return flights
- A-ROSA FLORA, for more details see page 62
- For additional excursions, see pages 58 - 59

18 nights from **£3,449** per person

DAY 1

Travel to Munich & make your way to the A-ROSA FLORA
Depart: 16.00

Fly to Munich, make your way to Passau and embark A-ROSA FLORA. Enjoy a welcome dinner on board tonight.

DAY 2

Bratislava, Slovakia
Arrive: 16.00 / Depart: 19.00

Discover Slovakia's capital, Bratislava and its highlights including the Gothic St Martin's Cathedral, and the city's splendid baroque palaces.

DAY 3

Cruising the Danube

DAY 4

Belgrade, Serbia
Arrive: 08.00 / Depart: 19.00

Get to know Belgrade, Serbia's capital city. There is much to see, including the Kalemegdan Fortress, Kalemegdan Park, and the vibrant riverside area.

DAY 5

Cruising the Danube

DAY 6

Rousse, Bulgaria
Arrive: 09.00 / Depart: 13.00

Why not visit Rosenski Lom National Park with over 172 species of birds?



Cruising days

This itinerary includes plenty of time soaking in the scenery from the comfort of your ship. These easy-going days are made for watching the world go by on sun deck, relaxing in the spa and and letting the views take centre stage.

DAY 7

Cruising the Danube

DAY 8

Tulcea & The Danube Delta, Romania
Arrive: 05.00

We arrive in Tulcea, the last port before the Danube flows into the Black Sea. Take an optional excursion by boat exploring the spectacular Danube Delta, the UNESCO protected Biosphere Reserve, home to Europe's largest pelican colony, and some 5,200 plant and animal species. This is a truly once-in-a-lifetime experience.

DAY 9

Tulcea, Romania
Depart: 13.00

Take more time today to explore the remarkable Danube Delta on a choice of optional excursions.

DAY 10

Oltenita, Romania (for Bucharest)
Arrive: 14.00 / Depart: 16.00

From Oltenita, choose an excursion to the Romanian capital. There is much to discover in the 'Paris of the East', including the enormous Palace of the Parliament.

DAY 11

Cruising the Danube

DAY 12

Turnu Severin, Romania
Arrive: 05.00 / Depart: 12.00

Perhaps visit the Iron Gates Museum in Turnu Severin this morning, prior to passing through the spectacular Danube Cataracts in the afternoon. Here, the river is narrower and framed by dramatic cliffs towering over either side of your ship.

DAY 13

Novi Sad, Serbia
Arrive: 12.00 / Depart: 18.00

Enjoy Serbia's second-largest city with a charming Old Town and the Petrovaradin Fortress.

DAY 14

Cruising the Danube



DAY 15

Budapest, Hungary
Arrive: 06.00

Enjoy a full day and evening to explore Budapest where we stay overnight. Take an optional excursion and discover the famous castle, parliament building and lively central district or amble easily from the ship's central mooring location.

DAY 16

Cruise to Vienna
Depart Budapest: 08.00

A day cruising the Danube towards Vienna.

DAY 17

Vienna, Austria
Arrive: 08.00

Uncover Vienna's treasure trove of museums, galleries, palaces and castles, plus the state opera and many theatres. The famous coffee houses offer a chance to relax in elegant surroundings imagining the lively conversations held here in years gone by.

DAY 18

Cruise the Wachau Valley, Austria
Depart Vienna: 07.00

The stunning scenery of the Wachau Valley is best enjoyed from the sun deck. Tonight, enjoy an included farewell dinner.

DAY 19

Disembark Passau
Arrive: 08.00

Disembark after breakfast and make your way to the airport for your return journey to the UK. Alternatively, add a few extra days in Munich - ask for more details.



Your Itinerary

Danube INTENSIVE

Breathtaking Drama and History

Awe-inspiring cruising, capital cities, undiscovered towns and magnificent history await on the Danube.

- Departs May - July 2025 & 2026
- Price per person (twin share) including return flights
- A-ROSA FLORA, for more details see page 62
- For additional excursions, see pages 58 - 59

14 nights from **£3,799** per person



DAY 1

Travel to Munich & make your way to the A-ROSA FLORA
🕒 Depart: 16.00

Fly to Munich, make your way to Passau and embark A-ROSA FLORA for your 14-night cruise. Tonight, enjoy an included welcome dinner.

DAY 2&3

Vienna
🕒 Arrive: 14.30 / Depart: 22.00

Cruise through the scenic Wachau Valley to Vienna. Explore the city of waltzes, 'coffee and cake', elegant arcades, grand buildings and palaces. The fabulous Schonbrunn Palace should be on your list here with its exquisite gardens and opulent baroque beauty. Stay in Vienna tonight and soak up the city's atmosphere after the sun has set. You will have a full day here the following day, head to the nostalgic Prater amusement park for a ride on the gigantic wheel or take a horse and carriage through the atmospheric centre.

DAY 4&5

Budapest
🕒 Arrive: 14.00 / Depart: 22.00

Another overnight stay and full day await, this time in the 'Pearl of the Danube', Budapest. Discover the city easily from your central mooring location on the river. Visit Fisherman's Bastion for panoramic vistas and the city's iconic Szechenyi thermal baths for a relaxed dip. Have a local beer in one of the famous 'ruin' bars and take in the postcard-perfect views of the spectacular Houses of Parliament perched on the Danube's waterfront.

DAY 6

Kalocsa and Mohacs
🕒 Arrive: 08.00 / Depart: 13.30

After a short stop in Kalocsa, famous for the production of paprika, cruise to pretty Mohacs, with its quaint alleyways and ornate squares. Please note, these ports are for guests joining an excursion.

DAY 7&8

Belgrade
🕒 Arrive: 06.30 / Depart: 23.00

Discover Belgrade, a gem of a European capital city. There is much to see, including the Kalemegdan Fortress, Kalemegdan Park, and the vibrant riverside area.

DAY 9

Cruising the Danube Cataracts

For many, the highlight of this cruise is the chance to sail the dramatic stretch of the Danube known as the Iron Gates. Here, the mighty river is forced between the narrow passage separating the Carpathian and Balkan Mountains, wrapping the ship in spectacular scenery. Stories and legends abound.

DAY 10

Novi Sad
🕒 Arrive: 08.00 / Depart: 20.00

Enjoy Serbia's laidback second city. Dubbed 'the Athens of Serbia', there's a huge amount of life, history and culture waiting to be discovered here. Take a seat in one of the pavement cafes for a local coffee and snack, stroll through pretty parks and check out the incredible Petrovaradin Fortress watching out across the river.

DAY 11

Cruising the Danube

DAY 12&13

Bratislava
🕒 Arrive: 18.00 / Depart: 16.00

Discover Bratislava, Slovakia's small but mighty capital with its old-meets-new waterfront, castle and baroque palaces.

DAY 14

Wachau Valley and Melk
🕒 Arrive: 08.00 / Depart: 13.30

Admire the beautiful scenery of Wachau Valley, a UNESCO World Heritage Site, as you cruise to the picturesque town of Melk, and the famous 11th century abbey. This evening, enjoy an included farewell dinner.

DAY 15

Disembark in Passau
🕒 Arrive: 08.00

Disembark after breakfast and make your way to the airport for your return journey to the UK. Alternatively, add a few extra days in Munich - ask for more details.



EXPLORE THE BEAUTIFUL

French Rivers



Indulge yourself in France

Leisurely, beautiful, indulgent. The very thought of France conjures up evocative images of pleasure and the inimitable joie de vivre. From the dramatic chalk cliffs and characterful port towns of the north to the lavender-scented countryside and honey-hued villages of the south, a journey on the French rivers is the perfect way to immerse yourself in this sensory feast of a country. And you can't talk about France without talking about

gastronomy. A dream for foodies and oenophiles, each regional pocket of the country is a store cupboard of spectacular local cuisine aching to be tried in quaint bistros, sweet-smelling bakeries and behind vineyard-framed cellar doors. On the Seine, an overnight in the City of Light, Paris, will be a highlight. On the Rhône and Saône, palatepleasing Lyon and remarkable Avignon, home to the outstanding Palais des Papes, will jostle for position as your favourite city.

French HIGHLIGHTS

Ready to Fall for France?

- Explore France's enigmatic capital, Paris, with overnight stays in St. Denis, our jumping off point for The City of Light. Take an organised excursion or discover the iconic Eiffel Tower, Notre Dame, Montmartre, grand boulevards and bubbling pavement cafes and bistros at leisure.
- A titan of medieval architecture, the spectacular Palais des Papes in Avignon's history-wrapped ancient quarter is the biggest gothic palace ever built. It makes a jaw-dropping backdrop as you smoothly sail into this beautiful city on the Rhône.
- The summer months from late June to early August are perfect for seeing Provence's iconic lavender-striped fields and blooming yellow sunflowers.



Our favourite excursions

Explore each port flexibly at your own pace or opt for an excursion with an expert guide. We offer a wide choice of great value options, whether you fancy something active, cultural, gourmet or out of the ordinary!

📍 Giverny

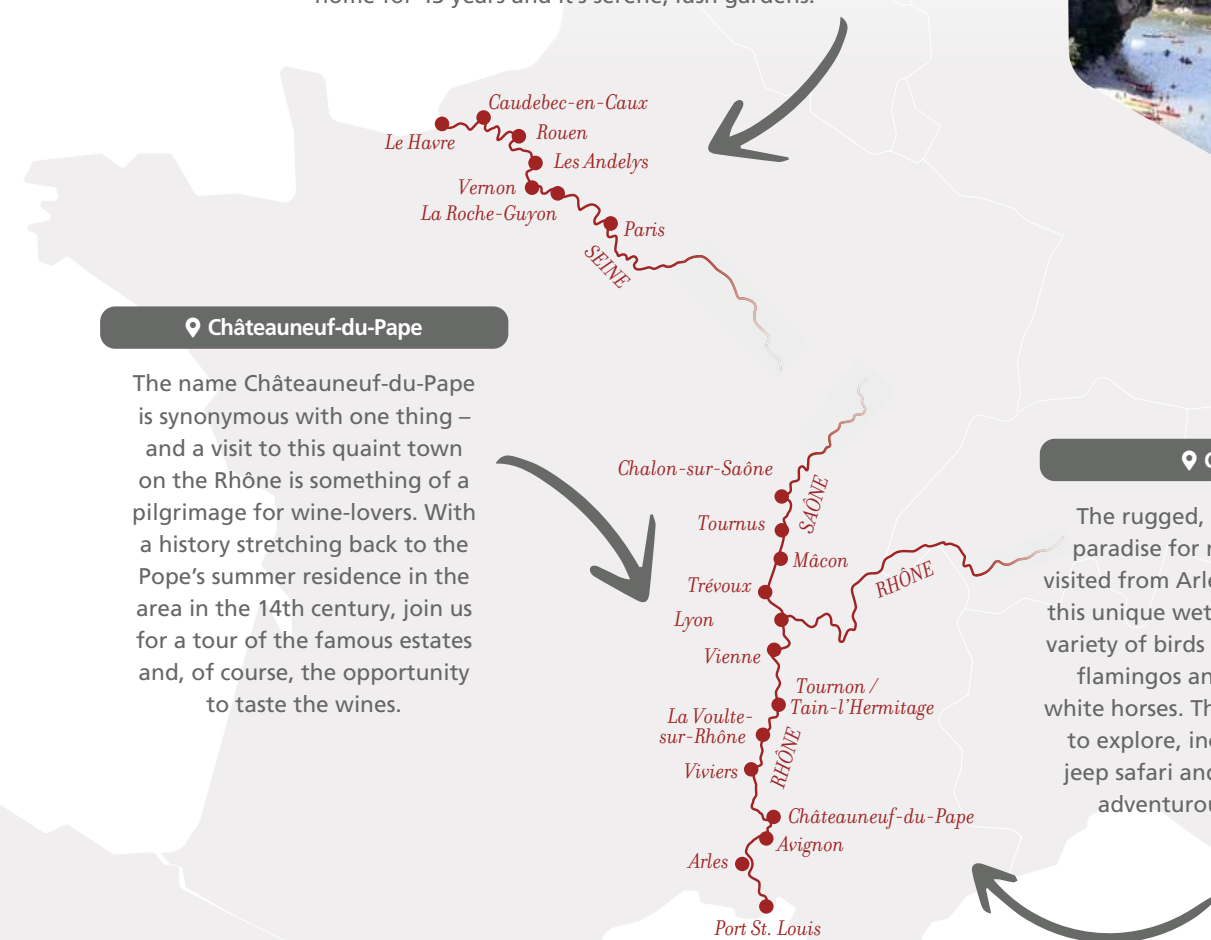
The lily pond at Giverny is instantly recognisable – and it's every bit as beautiful in real life as it is in Monet's famous paintings. From our port in Vernon on the River Seine, opt for a cycle tour through the bucolic Normandy countryside, or a leisurely journey by coach, to Monet's muse, his beautiful home for 43 years and it's serene, lush gardens.

📍 Châteauneuf-du-Pape

The name Châteauneuf-du-Pape is synonymous with one thing – and a visit to this quaint town on the Rhône is something of a pilgrimage for wine-lovers. With a history stretching back to the Pope's summer residence in the area in the 14th century, join us for a tour of the famous estates and, of course, the opportunity to taste the wines.

📍 Camargue

The rugged, wild Camargue is a paradise for nature lovers. Easily visited from Arles on the River Rhône, this unique wetland is home to a rich variety of birds and wildlife including flamingos and the area's famed white horses. There's a choice of ways to explore, including an excellent jeep safari and, for the even more adventurous, on horseback.



Rhône ROUTE PROVENCE

Sights, Scents and Flavours

Take life at a relaxed pace exploring the Rhône and Saône's historic towns and villages through wine famous Burgundy to sunny Provence. Experience France's gastronomic capital, Lyon and discover the history of Avignon home to the largest gothic palace ever built, the Palais du Papes.

- 📅 Departs weekly April - October 2025 & 2026
- ✈️ Price per person (twin share) including return flights
- 📄 A-ROSA STELLA, for more details see page 66
- 👤 For additional excursions, see pages 58-59

7 nights from **£1,549** per person

Your Itinerary

DAY 1

Travel to Lyon and embark A-ROSA STELLA
🕒 Depart: 18.00

Fly or take the train from the UK to Lyon, and make your way to the A-ROSA STELLA for your 7-night cruise.

The capital of gastronomy in France, Lyon is a vibrant hub of world-renowned produce but also some of the most talented chefs in the world. This evening, we sail away past the city's atmospheric Old Town. Tonight enjoy an included welcome dinner.

DAY 2

Tournon/Tain l'Hermitage
🕒 Arrive: 08.00 / Depart: 15.00

Le Jardin d'Eden is the crowning jewel in this picturesque city. On the opposite side of the river Tain-l'Hermitage promises famous vineyards on steep terraces.

DAY 3

Avignon
🕒 Arrive: 06.00 / Depart: 04.00 (next day)

Once centre of the Roman Catholic church, Avignon is steeped in historical significance. The incredible Palais des Papes, the largest gothic palace ever built, is a titan of medieval architecture surrounded by an enchanting medieval centre. A short walk from the Avignon Cathedral is the Rocher des Doms, a hilltop garden offering lovely views of sunsets across the river. The full day and evening are yours to explore as you wish.

DAY 4

Arles
🕒 Depart: 08.00

Arles is the Provençal city par excellence. Once a leading Roman city, it today boasts the fascinating evidence of that bygone era including a Roman Arena dating to the 1st century. Famously, it was home to Vincent van Gogh and it was there he produced at least 200 paintings. Enjoy the magnificent sun in the southern-most destination along your journey.

DAY 5

Arles
🕒 Depart: 19.00

Spend another day wandering the Mediterranean streets of Arles. Why not stop for a glass of local favourite, Pastis, at the Place du Forum where Van Gogh painted his famous 'Café Terrace at Night'?

DAY 6

Viviers
🕒 Arrive: 07.00 / Depart: 17.00

Spend the day in Viviers, full of quaint French charm, with honey-hued stone buildings set in a beautiful riverside setting. Opt for an excursion to the Ardeche Gorges and lavender fields to discover more of this evocative corner of France.

DAY 7

Vienne
🕒 Arrive: 08.00 / Depart: 08.30

This morning, enjoy your final time sailing through the bucolic Provençal scenery, arriving in to Lyon at 13.00. At Vienne, take an optional excursion to Perouges.

Lyon

🕒 Arrive: 13.00

The afternoon is yours to enjoy one of France's undisputed gastronomic capitals. The atmospheric renaissance old quarter here is one of the largest in Europe, so delve into the richly woven history of 16th and 17th century merchant houses designed in sumptuous style. Tonight, enjoy a highlight farewell dinner.

DAY 8

Disembark in Lyon

Disembark after breakfast and make your way to the airport or station for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.



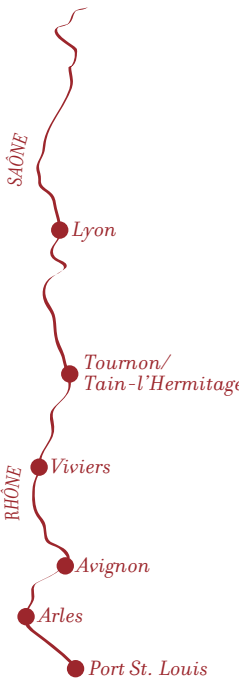
Rhône ROUTE MÉDITERRANÉE

A Summertime Spectacular

Sail to the mouth of the Rhône bathed in summer sunshine and explore the natural wonders of the 'wild' Camargue.

- 📅 Departs July - August 2025 & 2026
- ✈️ Price per person (twin share) including return flights
- 🏠 A-ROSA STELLA, for more details see page 66
- 👤 For additional excursions, see pages 58 - 59

7 nights from **£1,949** per person



DAY 1

Travel to Lyon and embark A-ROSA STELLA
🕒 Depart: 18.00

Fly or take the train to Lyon, and make your way to the A-ROSA STELLA for your 7-night cruise. Welcome dinner tonight.

DAY 2

Viviers
🕒 Arrive: 10.00 / Depart: 22.00

Spend the day in Viviers, full of quaint French charm, with honey-hued stone buildings set in a beautiful riverside setting. Opt for an excursion to the Ardeche Gorges and lavender fields to discover more of this evocative corner of France.

DAY 3

Arles
🕒 Arrive: 08.00 / Depart: 05.00 (next day)

Packed with inspiring history and colourful charm, explore the Amphitheatre dating back to the 1st century and the muses of Arles' most famous resident, Vincent van Gogh.

DAY 4

Port St Louis
🕒 Arrive: 09.00 / Depart: 19.00

The gateway to the natural wonders of the Camargue. Take an optional tour and observe wild horses, pink flamingoes and a wide variety of birdlife.

DAY 5

Avignon
🕒 Arrive: 06.00 / Depart: Midnight

Welcome to ancient Avignon, a treasure trove of spectacular sights and stories. Visit the Palais des Papes, the largest gothic palace ever built, or the striking Pont D'Avignon.

DAY 6

Tournon/Tain L'Hermitage
🕒 Arrive: 14.00 / Depart: 21.00

Le Jardin d'Eden is the crowning jewel in this picturesque city. On the opposite side of the river Tain-l'Hermitage promises famous vineyards on steep terraces.

DAY 7

Lyon
🕒 Arrive: 07.00

Enjoy your final day in Lyon, with its UNESCO-listed Old Town, museums and gastronomic flair. Tonight, enjoy an included farewell dinner.

DAY 8

Disembark in Lyon

Disembark after breakfast and make your way to the airport or station for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.



Rhône ROUTE RENDEZVOUS

Petit and Sweet

The evocative cities, sights and scents of the Rhône, all wrapped up in one leisurely journey.

- 📅 Departs March, April & October 2025 & 2026
- ✈️ Price per person (twin share) including return flights
- 🏠 A-ROSA STELLA, for more details see page 66
- 👤 For additional excursions, see pages 58 - 59

5 nights from **£1,149** per person



DAY 1

Travel to Lyon and embark A-ROSA STELLA
🕒 Depart: 18.00

Fly to Lyon or travel by rail with Eurostar via Paris and make your way to your ship for your 5-night cruise. Tonight, enjoy an included welcome dinner on board.

DAY 2

Viviers
🕒 Arrive: 10.00 / Depart: 19.00

Prepare to be bowled over by Viviers today. Filled with layer upon layer of history, from Roman to medieval times and beyond, Viviers is a true French countryside gem.

DAY 3

Arles
🕒 Arrive: 03.30 / Depart: 14.00

Arles is the Provençal city par excellence. Once a leading Roman city, it today boasts the fascinating evidence of that bygone era including a Roman Arena dating to the 1st century. Famously, it was home to Vincent van Gogh and it was there he produced at least 200 paintings. Enjoy the magnificent sun in the southern-most destination along your journey.

DAY 3

Avignon
🕒 Arrive: 18.00

Once centre of the Roman Catholic church, Avignon is steeped in rich historical significance. The incredible Palais des Papes, the largest gothic palace ever built, is an unmissable titan of medieval architecture.

DAY 4

Avignon
🕒 Depart: 12.00

Watch the sun rise at the beautiful Pont D'Avignon. You could also tuck into some delicious French pastries at one of Avignon's many patisseries. La Patisserie Vernet comes highly recommended.

DAY 5

Vienne
🕒 Arrive: 09.00 / Depart: 09.30

At Vienne, take an optional excursion to Perouges.

DAY 5

Lyon
🕒 Arrive: 13.00

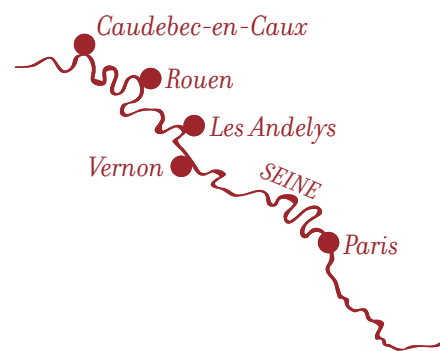
Lyon becomes even more picturesque as the sun goes down. We recommend a leisurely evening stroll over the Pont Bonaparte to The Places des Jacobins where you'll see a stunning white marble fountain illuminated to spectacular effect. Whatever you choose to do, fine food and wine awaits you in the gastronomic capital of France.

DAY 6

Disembark Lyon

Disembark after breakfast and make your way to the airport for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.





THE Seine, PARIS AND NORMANDY

Gastronomic Pleasures and Inimitable Culture

Set sail from Paris on an inspirational cruise on the scenic River Seine, meandering through history, art and beautiful landscapes.

- 📅 Departs April - October 2025 & 2026
- ✈️ Price per person (twin share) including return flights
- 🚢 A-ROSA VIVA, for more details see page 61
- 👤 For additional excursions, see pages 58-59

7 nights from **£1,749** per person

DAY 1

Travel to Paris and embark A-ROSA VIVA
🕒 Depart: 19.00

Fly or take the Eurostar to Paris and make your way to A-ROSA VIVA. Tonight, enjoy an included welcome dinner.

DAY 2

Rouen
🕒 Arrive: 15.00

Enjoy scenic cruising on the Seine as we sail to Rouen, the capital of Normandy. Known as 'The Gothic City', Rouen boasts some of the finest medieval architecture anywhere in the world including the jewel in the crown - the Cathedral Notre-Dame de Rouen. First constructed in 13th century, this gothic masterpiece was the muse of impressionist pioneer Claude Monet.

DAY 3

Rouen
🕒 Depart: 20.00

With another day in France's historic city of Rouen, there is ample opportunity to delve deeper into its storied past. Discover the legend of Joan of Arc, whose ashes were scattered in the Seine after she was burned at the stake. Visit the botanical gardens, or the Musée des Beaux-arts home to 17th-century masterpieces by Caravaggio and van Dyck and 19th century works from Renoir, Pissarro and Monet. You can also visit the port city of Le Havre. Almost completely destroyed by WWII, it's reconstruction is a triumph of modern design, earning it UNESCO status.

DAY 4

Caudebec-en-Caux
🕒 Arrive: 00.30 / Depart: 22.00

We arrive at serene Caudebec-en-Caux. Visit the impressive Brottone Bridge and the beautifully preserved cathedral - the personal favourite of King Henry IV of France. Caudebec-en-Caux is also the gateway to the Cote Fleurie, Deauville and Honfleur that can be visited on an optional excursion, which also includes a tasting of Calvados. Santé!

DAY 5

Les Andelys
🕒 Arrive: 08.00 / Depart: 12.00

Built in just one year by King Richard the Lionheart in 1196, Les Andelys is one of the most picturesque ports on the Seine. Elevated on a hillside, the spectacular ruins of the Château Gaillard mark an imposing feature over the lower townships of Petit-Andely and Grand-Andely. From here, you can visit ancient Château de Vascoeuil, known for its striking garden sculptures.

DAY 5

Arrive in Vernon
🕒 Arrive: 14.30

Today is one of the highlights of your Seine cruise as you have the option to visit Claude Monet's house and garden in Giverny. Arsène Alexandre, Monet's biographer, wrote that 'you cannot claim to know a man until you have seen his garden.' This sentiment is felt immeasurably at Giverny, where you can tour the garden and see the famous lily pond – the subject of one of the world's most inspiring paintings.

DAY 6

Vernon to Paris
🕒 Depart 05.00

Spend a relaxed day cruising to Paris. The grand history of French art, religion and royalty unfolds from the passing towns and villages. Admire the imposing castle at La Roche- Guyon and the medieval cathedral at Mantes-la-Jolie.

DAY 6

Arrive in St. Denis (Paris)
🕒 Arrive 18.00

We arrive in Paris in time for dinner. Why not enjoy an evening tour exploring the City of Light, or explore independently.

DAY 7

St. Denis (Paris)

Today is free for you to discover Paris at your leisure or on one of our optional excursions. A mecca of art and culture with some of the world's top galleries, gardens, markets, the Eiffel Tower, Arc de Triomphe, Sacré-Coeur de Montmartre, the Louvre, Dôme des Invalides and Centre Pompidou. The choice is endless. Tonight, enjoy an included farewell dinner.

DAY 8

Disembark St. Denis (Paris)

Disembark after breakfast and make your way to the airport or station for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.

ENJOY THE TRANQUILITY OF THE

River Douro

Portugal's River of Gold

Mother Nature had a field day when she created the Douro. Lush valleys give way to the languid curves of the shimmering river, served, much of the year, against a backdrop of cloudless blue skies. This is a region formidable for its excellent local produce and steadfast traditions. Here tiny, sleepy villages peek proudly over row upon row of terraced vineyards and fishing boats bob in harbours with their fresh catch of the day.

Porto and Salamanca bookend the experience perfectly. Beginning and ending in vibrant Porto with its colourful jumble of merchants houses and churches spilling down the hillside to the Atlantic, you'll find an intoxicating mixture of culture, charm and vim. In Salamanca, meanwhile, just over the border in Spain, expect to see 'The Golden City' come to life as the magnificent sandstone-hewn buildings turn pinky-gold as the sun moves across the sky. Prepare to be swept off your feet by the Douro...

Douro HIGHLIGHTS

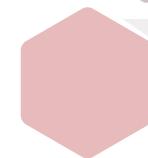
Standout reasons to choose the Douro

- September and October are primetime for wine-lovers to visit the Douro Valley. Enjoy a visit to a typical local quinta for the grape harvest. Roll up your sleeves (and trouser legs!) and crush the produce - all accompanied by plenty of music, regional treats and, of course, wine.
- The sleepy Douro Valley has famously clear skies making nights under the stars on our sun deck even more appealing. Barca d'Alva is a particular highlight: our cruises overnight in this tranquil town for star-spotting at its best.
- Foodie? Local produce is a big deal here. Our one-off Douro Gourmet cruises offer tastings, workshops, exclusive gourmet-themed excursions and mouth-watering menus prepared by award-winning chefs.



Our favourite excursions

Explore each port flexibly at your own pace or opt for an excursion with an expert guide. We offer a wide choice of great value options, whether you fancy something active, cultural, gourmet or out of the ordinary!



Lamego

Feeling energetic? The famous 686 steps to one of Portugal's most important pilgrimage sites, the Santuário de Nossa Senhora dos Remédios in Lamego is a must. You'll find a baroque church with its two towers, built in the 18th century and adorned with beautiful blue and white azulejos.

Salamanca

Take a journey into history in Salamanca. Home to one of Europe's oldest universities, a monumental cathedral and the spectacular Plaza Mayor, pegged as one of the most beautiful central plazas in all of Spain, this mesmerising city comes into its own as the sun begins to set.



Quinta da Roeda

Enjoy a typical port wine tasting by supremos Croft at the Quinta da Roeda. Bask in views across the valley as you enjoy a tour of the estate followed by a glass of the vineyard's signature Pink Port. Even better, this experience is included on all our Douro cruises!



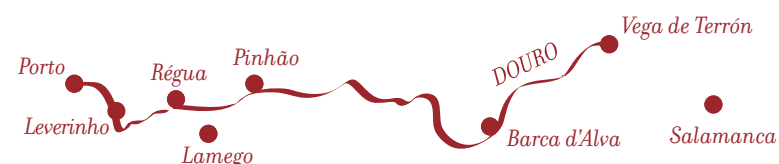
EXPERIENCE THE *Douro*

Magical Cities and Authentic Charm

From the colourful charm of Porto to the magical city of Spanish Salamanca, enjoy life in the slow lane on this beautiful journey through Northern Portugal.

- 📅 Departs weekly March - November 2025 & 2026
- ✈️ Price per person (twin share) including return flights
- 🚢 A-ROSA ALVA, for more details see page 65
- 👤 For additional excursions, see pages 58-59

7 nights from **£1,649** per person



DAY 1

Travel to Porto & make your way to the A-ROSA ALVA
🕒 Depart: 07.00 (next day)

Fly to Porto in Portugal and make your way to the A-ROSA ALVA in Vila Nova de Gaia for the start of your 7-night cruise. This evening, uncover the atmosphere of Porto after dark with an overnight stay in the city. Tonight, enjoy an included welcome dinner.

DAY 2

Régua & Pinhão
🕒 Arrive: 13.00 / Depart: 14.00 / Arrive Pinhão: 17.00

Depart Porto after breakfast and sail to Régua, the largest city on the banks of the Douro. It's so beautiful here even UNESCO have recognised it, claiming it as a World Heritage Site back in 2001.

This afternoon, set sail along the Douro Valley before docking in Pinhão for sunset.

DAY 3

Pinhão & Barca d'Alva
🕒 Depart Pinhão: 13.00 / Arrive Régua: 19.00

Pretty Pinhão is located at the heart of the famous port wine region. Sailing into the port here will be a true highlight of your journey. Circled by enchanting vineyards and quintas, the town and surrounding countryside are perfect for exploring on foot. Be sure to take a look at the Linha do Douro train station, which is decorated with richly-coloured azulejo tiles.

Later, we set sail to Barca d'Alva, set amidst the hilly landscape of the Parque Natural do Douro, Barca d'Alva is your launch pad for excursions to Castelo Rodrigo and Salamanca.

DAY 4

Barca d'Alva & Vega Terrón
🕒 Depart Barca d'Alva: 12.00 / Arrive Vega Terrón: 12.30

We suggest using your time in Barca d'Alva and nearby Vega Terrón to explore magical Salamanca. Home to one of the oldest universities in Europe, the 'golden city' is hewn from sandstone which glows beautifully at sunrise and sunset.

DAY 5

Vega Terrón & Pinhão
🕒 Depart Vega Terrón: 12.00 / Arrive Pinhão: 18.30

Wake in Vega Turrón where the Agueda joins the Douro to form the natural border with Spain.

Later, sail back to pretty Pinhão famed for its Port wine and a great base for tasting local tipples.

DAY 6

Pinhão, Régua & Leverinho
🕒 Depart Pinhão: 07.00 / Arrive Régua: 09.00 /
Depart Régua: 15.00 / Arrive Leverinho: 19.00

Sail from Pinhão to Régua early this morning. Régua has been at the epicentre for Port wine production since the 18th century with the drink collected from here by sailing boat. The surrounding Alto Douro region has been prized by UNESCO for its natural beauty.

Later, we arrive in Leverinho for the evening.

DAY 7

Leverinho & Nova de Gaia (Porto)
🕒 Depart Leverinho: 08.30 / Arrive: Vila Nova de Gaia: 10.30

More time to discover fascinating Porto. Visit a wine cellar and appreciate this famous tittle – it's a must here! The atmospheric centre, the Ribeira, is recognised by UNESCO as a World Heritage Site. It's a glorious maze of crumbling rainbow-coloured buildings presiding over winding cobbled streets. Tonight, enjoy an included farewell dinner.

DAY 8

Disembark Vila Nova de Gaia (Porto)

Disembark after breakfast and make your way to the airport for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.

Your Itinerary



City breaks with a twist



Our festive sailings, short breaks and exciting special interest itineraries are the ideal opportunity for you to get a unique taste of our famously flexible river cruises.

The festive season takes on a new sparkle across our collection of Christmas markets, Christmas and New Year departures. Long weekend lovers will adore our compact but culture-packed 4 and 5-night options. And our special interest cruises tick off everything from photography to wellbeing escapes, led by expert guides.

Take your pick from...



FESTIVE CRUISES

From the end of November and throughout December, Europe's cities come alive with Christmas. Atmospheric markets line charming streets and grand squares. Twinkling lights festoon beautiful boulevards. The scent of pine trees and mulled wine fills the air. Join us on our fantastic selection of sailings across this period and expect deliciously festive dining and drinks, a relaxed, convivial atmosphere and spectacular destinations, all dressed for Christmas.



SHORT BREAKS

Our short-but-sweet mini cruises are the perfect chance to dip your toe into river cruising. Available across the Rhine and Danube rivers, these breaks promise vibrant ports, scenic sailing through Europe's jaw-dropping landscapes and plenty of time to relax. We like to think these are a great alternative to a city break with destinations on your doorstep, and an attentive crew and Premium All-Inclusive drinks and dining awaiting back on board.



SPECIAL INTEREST SAILINGS

Our special interest cruises line up themes like dance, photography and music to create an even more compelling reason to set sail with us. On these exclusive journeys, guests are joined on board by coaches or artists with workshops, lectures and/or evening entertainment.

**EXPLORE OUR
FULL COLLECTION**

FROM JUST
£949pp



Festive

CRUISES

Discover Europe's magnificent cities on one relaxed, Premium All-Inclusive journey. Choose from Christmas market cruises perfect for shopping and getting into the festive spirit. Or set sail over Christmas & New Year to celebrate the season in style.



RHINE ENCHANTING CHRISTMAS MARKETS

Experience Germany's famous Christmas markets and the 'Capital of Christmas' Strasbourg all wrapped up for the festive period.

📅 Departs Nov & Dec 2025/26
🚢 A-ROSA SILVA - see page 63

5 nights from **£1,449** per person



DANUBE CHRISTMAS MARKETS

Twinkling streets, tasty treats and grand sights dusted by wintry frost. Embrace the festive markets and cheery atmosphere of the Danube's beautiful cities preparing for Christmas.

📅 Departs Nov & Dec 2025/26
🚢 A-ROSA DONNA - see page 64

4 nights from **£949** per person



RHINE ENCHANTING CHRISTMAS

Germany comes into its own in the festive period. Join us for Christmas aboard and enjoy magical cities dressed in twinkling lights and awe-inspiring wintry vistas.

📅 Departs 23 Dec 2025
🚢 A-ROSA ALEA - see page 67

5 nights from **£1,499** per person



DANUBE NEW YEAR'S DREAM

Ring in the New Year in the spectacular cities of the Danube. The highlight of your 7-night journey is sure to be the wonderful occasion of celebrating New Year's Eve surrounded by Budapest's stunning skyline.

📅 Departs 27 Dec 2025
🚢 A-ROSA DONNA - see page 64

7 nights from **£2,349** per person

Short

BREAKS

Swap a city break for a taster cruise on one of Europe's most beautiful rivers. Perfectly combining cityscapes and relaxing sailing, they're ideal for falling in love with this leisurely way to travel.



RHINE CITY EXPERIENCE

Discover the vibrant cities of the Northern Rhine on this compact but culture-rich cruise, designed for all ages.

📅 Departs Mar, Nov & Dec 2025/26
🚢 A-ROSA SENA - see page 60

5 nights from **£1,499** per person



RHINE METROPOLISES

A memorable short cruise on the Dutch and Belgium Waterways visiting Antwerp and the cultural delights of Willemstad and Amsterdam.

📅 Departs Mar, Apr, Oct & Nov 2025/26
🚢 A-ROSA AQUA & A-ROSA ALEA - see page 61 & 67

5 nights from **£1,249** per person



RHINE LEGENDS

Discover the legends and picture-book scenery of the UNESCO-recognised Middle Rhine Valley. You'll have the opportunity to visit charming towns like Rudesheim, Mainz and Koblenz and spot castles on hills in the famous Lorelei Valley.

📅 Departs various dates Mar, Nov 2025 & Mar 26
🚢 A-ROSA SILVA - see page 63

5 nights from **£1,249** per person



DANUBE DISCOVERY

Cruise through the dramatic steep-sided Wachau Valley and enjoy the mesmerising cities of Vienna and Bratislava.

📅 Departs various dates Mar, Apr & Oct 2025/26
🚢 Various ships

5 nights from **£1,599** per person

Themed

CRUISES

On selected departures join experts in arts and crafts, photography, music and wellbeing to add an extra dimension to your trip. These 4-5 night cruises combine spectacular destinations with insightful on-board events and sessions.

ART & CRAFT

A CRAFTY CRUISE

Join expert illustrator, Tanja Meyer, on this crafty cruise and enjoy a range of workshops. Under Tanja's guidance, learn to create motif templates, stationary or greetings cards plus design your own souvenir to take home.

JOIN US: RHINE LEGENDS

📅 Departs 10 Nov 2025
🚢 A-ROSA SILVA - see page 63

5 nights from **£1,199** per person

DANCE

RHYTHMS OF THE RHINE

This mini cruise promises the opportunity to line-dance and disco your way through the spectacular landscapes of the Rhine. Hosted by professional dancer Michael Theissen, dancers of all levels can get into their groove.

JOIN US: RHINE CITY EXPERIENCE

📅 Departs 11 Nov 2025
🚢 A-ROSA SENA - see page 60

5 nights from **£1,649** per person

MUSICALS UP CLOSE

Joining the themed cruises line-up for this year is a brand new 'Musical up Close' cruise, which will welcome Marion Wilmer onboard a total of six departures split across the Rhine/Moselle and Danube.

After studying singing in Vienna, Marion went on to star in musical classics such as 'Beauty and the Beast', 'Evita' and 'Cats'. She will serenade guests on board, whisking you away to the magical world of musical theatre as you sail.

JOIN US: VARIOUS SAILINGS

📅 Departs Apr, Aug & Oct 2025
🚢 Various ships

7 nights from **£2,049** per person

MUSIC

City Stays

EXTEND YOUR EXPERIENCE



Have the best of both of both worlds by combining the pleasures of a river cruise with a few days in one of Europe's beautiful cities.

Our hand-picked homeports offer up the perfect base from which to get a deeper feel for the destinations you'll visit.

We can be as flexible as you like with the option to choose how many days you'd prefer, as well as whether to add them before or after your cruise.

From the colour and charm of Porto to the renowned gastronomic delights of Lyon, we work with a great choice of quality hotels to tailor your experience to a T.

And that's not all. If you'd rather add a different city in to your itinerary, we can do that too. Take the Danube for instance, while our sailings start in the pretty baroque city of Passau, you could choose to spend more time in cities like Munich or even Prague, making the most of Europe's handy and regular rail connections.

ONCE-IN-A-LIFETIME EVENTS

Our flexibility has another benefit, allowing you to enjoy a city during its very best events. In late September, add time in Munich for the world-famous Oktoberfest, or, in June, witness Porto's exciting Rabelo Boat Regatta.

With a fantastic array of festivals, celebrations and events across Europe each month, let us help you discover the very best of when to go, with tailored time before of after your all-inclusive river cruise.

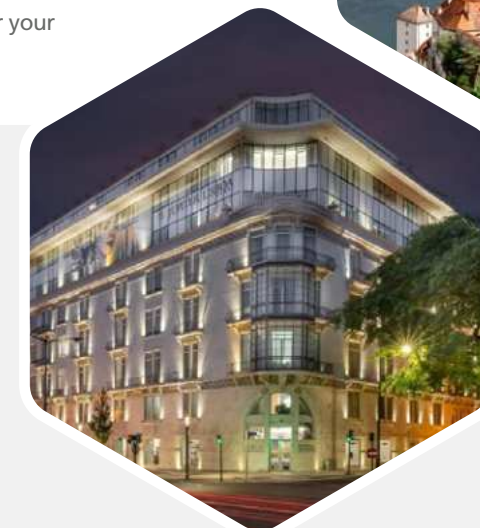
HOTEL Highlight

Jupiter Lisboa, Lisbon, Portugal

This well-reviewed place has scored a hat trick when it comes to pools. You'll find two on its rooftop, along with loungers, a bar and panoramic views across the city, plus an indoor number courtesy of the indulgent spa.

Housed in an elegant 20th century building, the Jupiter Lisboa also rolls out a spacious buffet restaurant for Portuguese-influenced breakfasts, an inviting lobby bar for cocktails or aperitifs and a bright, stylish feel.

Just so you know, our Douro river cruises start in Portugal's second city, Porto. We'll link your stay in vibrant Lisbon with your river cruise with well-timed train connections between the two. It's a leisurely three-hour rail journey.



Optional Excursions

Choose from a wide range of optional excursions, bookable on board, subject to availability*. Below is a selection of what is on offer. Please note prices below are guide prices per person and are subject to change due to the exchange rate.

RHINE

EVENING CANAL TOUR

Glide through Amsterdam's historic canals as the beautiful lights of the city reflect on the water.

TOUR OF ANTWERP

Explore Antwerp's incredible past as you visit the beautiful UNESCO listed Cathedral of Our Lady and its world-famous diamond district.

EXPLORE RUDESHEIM ON THE 'WINZER EXPRESS' TRAIN

Take the 'Winzer Express', a jolly toy train, to Rudesheim passing vineyards along the way and discover the Drosselgasse.

ROMANTIC BASEL TOUR

Get to know Basel's history with the help of expert guides.

SPEYER - THE CATHEDRAL CITY

Tour Speyer and learn of its 2,000 year history culminating with a visit to Speyer Cathedral – the largest Romanesque church in the world.

STRASBOURG CITY TOUR

Follow our expert guide to the European Parliament, the Council of Europe and the historic centre known as Petite France.

BREISACH CITY WALK AND CHAMPAGNE CELLARS

Guided walking tour through Breisach and Münsterberg through to Geldermann Champagne cellars, where you taste delicious sparkling wine.

DANUBE

VIENNA CITY TOUR

Explore Vienna's most historic sites including the Habsburg Palace.

THE BASILICA OF ESZTERGOM

Ride a mini train to the Basilica of Esztergom – a striking neoclassical green-domed basilica home to the largest single canvas painting in the world.

BUDAPEST BY NIGHT

Travelling by coach, enjoy the 'Queen of the Danube' lit up at night. The view from Castle Hill of the Danube and Pest district is spectacular.

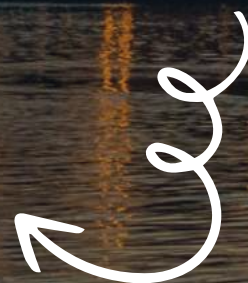
FROM DURNSTEIN TO MELK ABBEY

Visit Durnstein's memorable baroque church followed by a visit to one of Europe's most magnificent baroque buildings, Melk Abbey.

BIKE TOUR THROUGH THE PICTURESQUE WACHAU

Enjoy a peaceful cycle tour through the Wachau Valley – a UNESCO World Heritage site.

These are just a handful of excursions available to add onto your river cruise. Please ask for details on our full range.



RHÔNE & SAÔNE

MACON - TOUR TO IMPRESSIVE CLUNY CLOISTER

Visit the remains of 1,000-year-old Cluny Cloister, the once religious centre of Europe.

THE CAMARGUE – A WONDER OF NATURE

Visit this natural wonder at the Rhône River delta and witness the world-famous Camargue white horses and a vivid array of birdlife, including flamingos.

STUNNING CHÂTEAUNEUF-DU-PAPE

Visit its historic wine estates and taste their excellent product.

MARKET HALL OF AVIGNON

Take a peek into the culinary world of Southern France as your A-ROSA chef guides you through the market preparing delicacies for you to taste.

ARDECHE GORGES AND LAVENDER SCENT

Take a tour of the spectacular 300-metre deep Ardeche gorges and follow the scent to one of the primary lavender producers of the region.

DOURO

STAIRWAY TO HEAVEN OF LAMEGO

Visit one of Portugal's most important pilgrimage sites, with 686 steps leading to the Santuário de Nossa Senhora dos Remédios, a baroque church with its two towers.

SPANISH TRADITIONS IN SALAMANCA

Explore 'The Golden City', famed for its sandstone buildings, beautiful Plaza Mayor and ancient university.

CASTELO RODRIGO

Visit one of Portugal's most historically significant villages. Explore the ruins of the castle and the narrow streets that date back to medieval times.

SEINE

ALONG THE COTE FLEURIE TO HONFLEUR AND DEAUVILLE

Enjoy the charming ambiance in Honfleur, visit a Calvados distillery and relax at chic Deauville, made famous by Hollywood stars.

MONET'S GARDEN AT GIVERNY

A must-see for any art lover. Enjoy the magical home of impressionist master Claude Monet at Vernon.

PARIS BY NIGHT

Appreciate the romance of Paris as you tour the city illuminated by magical lights.

MONTMARTRE AND SACRE COEUR

Enjoy a guided tour by bus and on foot discovering the charming artist's alleys, small cafes and the imposing Sacre Coeur Basilica.

MATEUS PALACE AND GARDENS

Enjoy a guided tour of this baroque style masterpiece, with original furniture, handcrafted chestnut wooden ceilings and beautiful gardens.

PORTO CITY TOUR

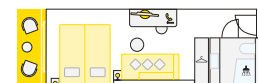
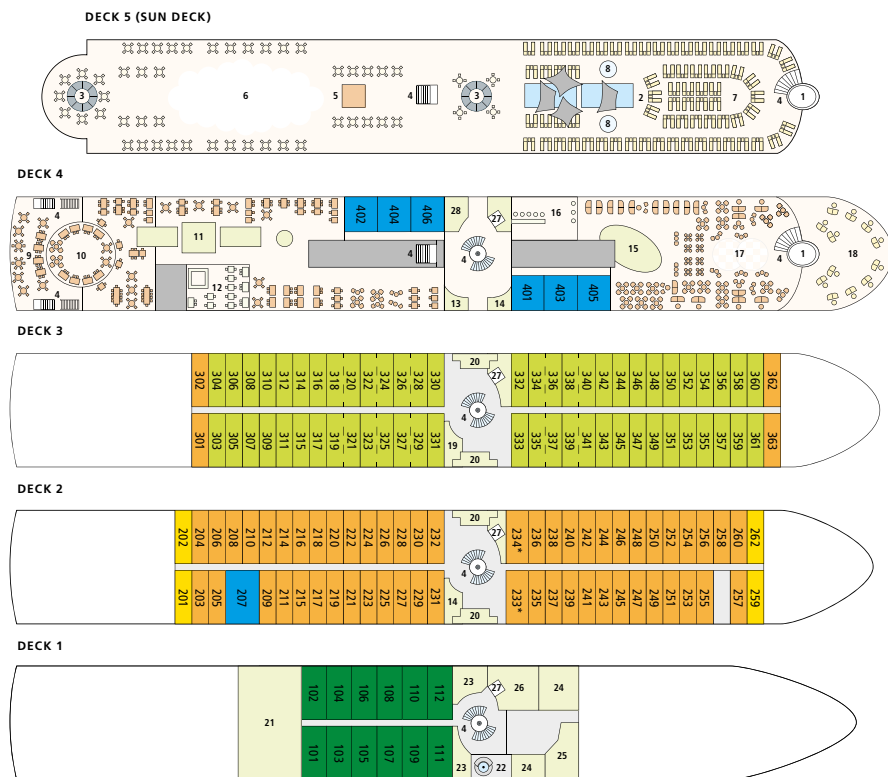
Visit the Bell Tower, UNESCO-recognised, cathedral, Old Town and a port wine cellar with tastings.

GUIMARAES

Located at the foot of the Serra da Penha, Guimaraes is considered the place where Portugal was first established. Explore the castle and Olive Tree Square.

*Excursions subject to minimum numbers.

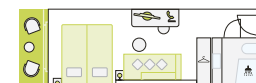
A-ROSA Sena



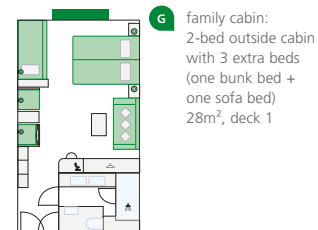
B 2-bed outside cabin with balcony, 21m², deck 2



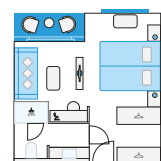
C 2-bed outside cabin with balcony, 21m², deck 2 and 3



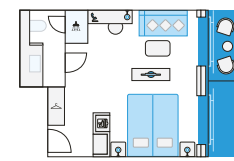
D 2-bed outside cabin with balcony, 21m², deck 3



G family cabin: 2-bed outside cabin with 3 extra beds (one bunk bed + one sofa bed) 28m², deck 1



F 2-bed Balcony suite with balcony, 26m², deck 4



F 2-bed Balcony suite with balcony, 31m², deck 2

SHIP FACTS

A-ROSA SENA

SHIPYARD: Concordia Damen B.V., Werkendam, NL
 PASSENGERS: max. 280 guests
 CABINS: 119 balcony cabins, 7 balcony suites, 2 accessible cabins, 12 family cabins
 LENGTH/WIDTH: 135 m / 17,7 m
 SPEED: max. 24 km/h
 POWER: 3 x 800 kW, a total of 3,218 PS
 CONSTRUCTION: 2022
 FLAG: Switzerland

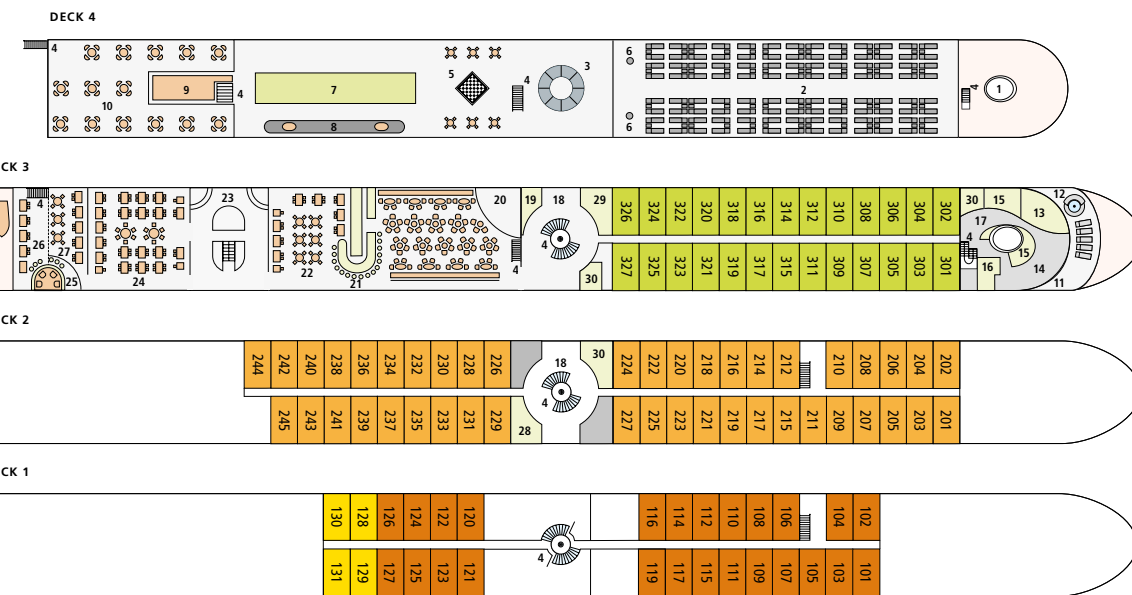


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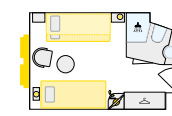
DECK PLAN

- 01 WHEELHOUSE
- 02 SWIMMING POOL & KIDS POOL WITH RECLINERS AND AWNINGS
- 03 LIGHT DOME
- 04 STAIRS
- 05 UP & DOWN BAR
- 06 ACTIVITY AREA
- 07 SUNBEDS & UMBRELLAS
- 08 SHOWER
- 09 OUTDOOR RESTAURANT
- 10 PAVILION
- 11 A-ROSA MARKET AND LIVE COOKING
- 12 SENA GRILL
- 13 ONBOARD SHOP
- 14 RECEPTION
- 15 SENA BAR
- 16 WINERY
- 17 STAGE/DANCE FLOOR
- 18 OUTDOOR LOUNGE
- 19 CONNECT LOUNGE
- 20 ENTRANCE
- 21 KIDS CLUB
- 22 WHIRLPOOL
- 23 MASSAGE/BEAUTY
- 24 RELAXATION AREA
- 25 SAUNA
- 26 GYM
- 27 LIFT
- 28 TOILETS

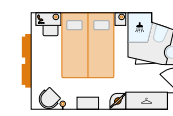


DECK PLAN

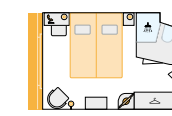
- 01 WHEELHOUSE
- 02 RECLINERS AND AWNINGS
- 03 LIGHT DOME
- 04 STAIRS
- 05 GIANT CHESSBOARD
- 06 OUTDOOR SHOWER
- 07 PUTTING GREEN/CRAZY GOLF
- 08 SHUFFLEBOARD
- 09 MOBILE BAR AND GRILL STATION
- 10 OUTDOOR RESTAURANT
- 11 SPA OUTDOOR AREA
- 12 WHIRLPOOL
- 13 GYM
- 14 SPA RELAXATION AREA
- 15 MASSAGE/BEAUTY
- 16 SANARIUM
- 17 SPA RECEPTION
- 18 LOBBY
- 19 EXCURSION COUNTER
- 20 LOUNGE WITH DANCE FLOOR
- 21 BAR
- 22 CAFE/RESTAURANT
- 23 GOURMET BUFFET WITH LIVE COOKING
- 24 MARKET RESTAURANT
- 25 P'TIT BAR (INDOOR/OUTDOOR)
- 26 RESTAURANT OUTDOOR AREA
- 27 WINE BAR
- 28 RECEPTION
- 29 ONBOARD SHOP
- 30 TOILETS



S 2-bed outside cabin with extra bed, 14.5m², deck 1



A 2-bed outside cabin, 14.5m², deck 1



C 2-bed outside cabin with Juliette balcony, 14.5m², deck 2



D 2-bed outside cabin with Juliette balcony, 14.5m², deck 3

SHIP FACTS

A-ROSA AQUA/BRAVA/VIVA

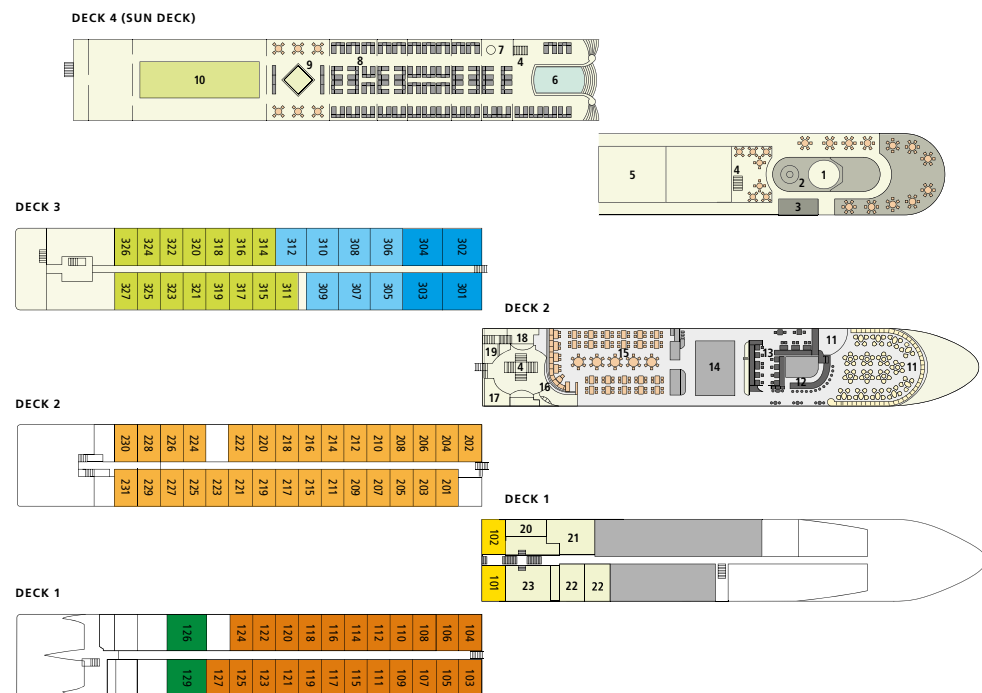
SHIPYARD: Neptun Werft GmbH, Warnemünde
 PASSENGERS: max. 202 guests
 CABINS: 99 outside cabins per ship
 LENGTH/WIDTH: 135 m / 11.4 m
 SPEED: max. 22 km/h
 POWER: 4 x 331 kW, a total of 1,800 PS
 CONSTRUCTION: 2009 A-ROSA AQUA, 2011 A-ROSA BRAVA
 FLAG: Germany



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A-ROSA Flora



S 2-bed outside cabin with extra bed, 14.5m², deck 1



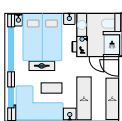
A 2-bed outside cabin, 14.5m², deck 1



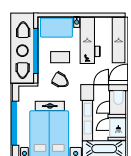
C 2-bed outside cabin with Juliette balcony, 14.5m², deck 2



D 2-bed outside cabin with Juliette balcony, 14.5m², deck 3



E 2-bed Junior suite with Juliette balcony, 21m², deck 3



F 2-bed Balcony suite with balcony and Juliette balcony, 29m², deck 3



G Family cabin: 2-bed outside cabin with two extra beds, 18.5m², deck 1

SHIP FACTS

A-ROSA FLORA

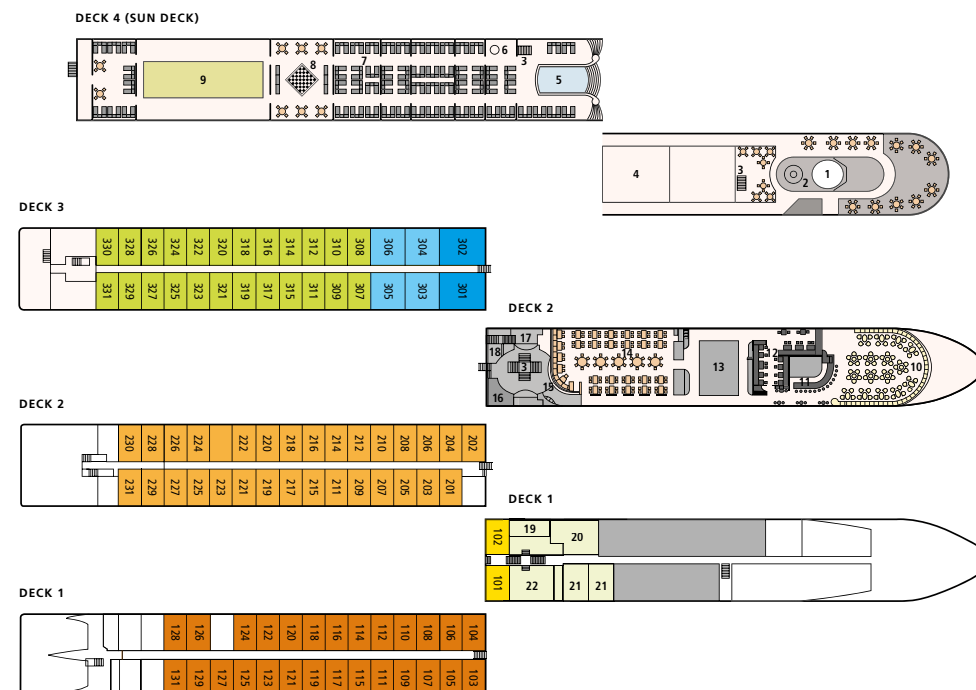
SHIPYARD: Neptun Werft GmbH, Warnemünde
 PASSENGERS: max. 183 guests
 CABINS: 83 outside cabins, 7 Junior suites, 4 Balcony suites, 2 family cabins
 LENGTH/WIDTH: 135 m / 11.4 m
 SPEED: max. 22 km/h
 POWER: 4 x 331 kW, a total of 1,800 PS
 CONSTRUCTION: 2014
 FLAG: Germany



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A-ROSA Silva



S 2-bed outside cabin with extra bed, 14.5m², deck 1



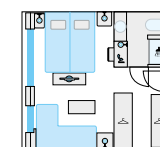
A 2-bed outside cabin, 14.5m², deck 1



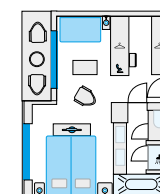
C 2-bed outside cabin with Juliette balcony, 14.5m², deck 2



D 2-bed outside cabin with Juliette balcony, 14.5m², deck 3



E 2-bed Junior suite with Juliette balcony, 21m², deck 3



F 2-bed Balcony suite with balcony and Juliette balcony, 29m², deck 3

SHIP FACTS

A-ROSA SILVA

SHIPYARD: Neptun Werft GmbH, Warnemünde
 PASSENGERS: max. 186 guests
 CABINS: 89 outside cabins, 4 Junior suites, 2 Balcony suites
 LENGTH/WIDTH: 135 m / 11.4 m
 SPEED: max. 22 km/h
 POWER: 4 x 331 kW, a total of 1,800 PS
 CONSTRUCTION: 2012
 FLAG: Germany



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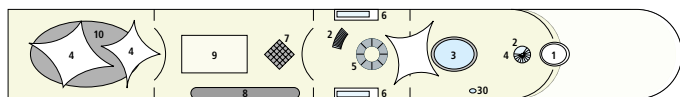


DECK PLAN

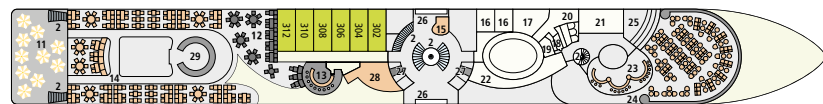
- 01 WHEELHOUSE
- 02 P'TIT BAR AND GRILL BUFFET
- 03 STAIRS
- 04 RESTAURANT OUTDOOR AREA WITH AWNINGS
- 05 SWIMMING POOL
- 06 OUTDOOR SHOWER
- 07 RECLINERS AND AWNINGS
- 08 GIANT CHESSBOARD
- 09 PUTTING GREEN/CRAZY GOLF
- 10 PANORAMA LOUNGE
- 11 LOUNGE BAR
- 12 WINE BAR/ DAY LOUNGE
- 13 GOURMET BUFFET WITH LIVE COOKING
- 14 MARKET RESTAURANT
- 15 ONBOARD SHOP
- 16 RECEPTION
- 17 LOBBY
- 18 TOILETS
- 19 SANARIUM
- 20 SPA RELAXATION AREA
- 21 MASSAGE/BEAUTY
- 22 GYM

A-ROSA Donna

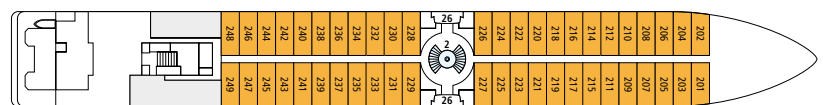
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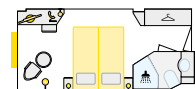
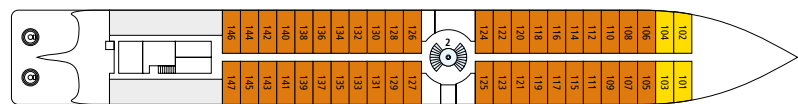
DECK 3



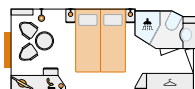
DECK 2



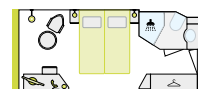
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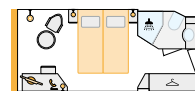
S 2-bed outside cabin, 14.5m², deck 1



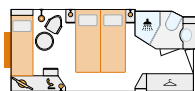
A 2-bed outside cabin, 15.5m², deck 1



B 2-bed outside cabin with panorama window, 16.5m², deck 3



C 2-bed outside cabin with Juliette balcony, 16m², deck 2



A 2-bed outside cabin with extra bed, 15.5m², deck 1

SHIP FACTS

A-ROSA DONNA

SHIPYARD:	Neptun Werft GmbH, Warnemünde
PASSENGERS:	max. 206 guests
CABINS:	100 outside cabins
LENGTH/WIDTH:	124.5 m / 14.4 m
SPEED:	max. 24 km/h
POWER:	2 x 800 kW, a total of 2,174 PS
CONSTRUCTION:	2002
FLAG:	Germany



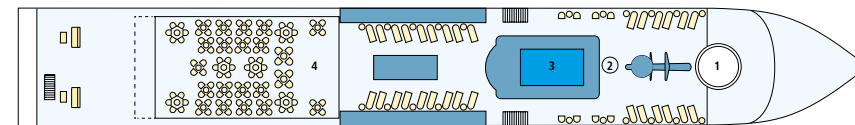
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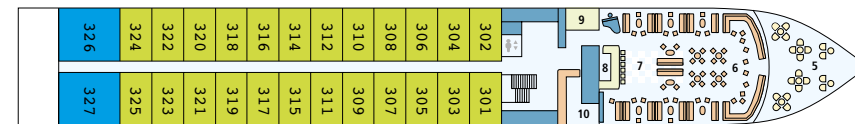
DECK PLAN

- 01 WHEELHOUSE
- 02 STAIRS
- 03 SWIMMING POOL
- 04 AWNINGS
- 05 LIGHT DOME
- 06 GANGWAYS
- 07 GIANT CHESSBOARD
- 08 SHUFFLEBOARD
- 09 PUTTING GREEN/CRAZY GOLF
- 10 BAR & GRILL STATION
- 11 RESTAURANT OUTDOOR AREA
- 12 DAY LOUNGE
- 13 CAFÉ/BAR
- 14 MARKET RESTAURANT
- 15 RECEPTION
- 16 MASSAGE/BEAUTY
- 17 FINNISH SAUNA
- 18 ORGANIC SAUNA
- 19 CHANGING ROOMS
- 20 MASSAGE SHOWERS
- 21 RELAXATION AREA
- 22 GYM
- 23 BAR
- 24 PANORAMA LOUNGE
- 25 STAGE/DANCE FLOOR
- 26 FOYER
- 27 TOILETS
- 28 ONBOARD SHOP
- 29 GOURMET BUFFET WITH LIVE COOKING
- 30 OUTDOOR SHOWER

DECK 4 (SUN DECK)



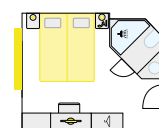
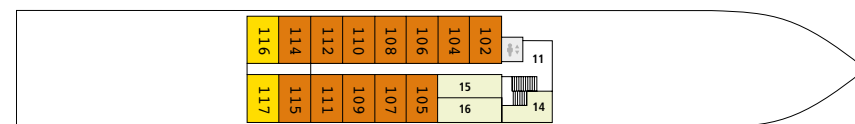
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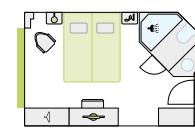
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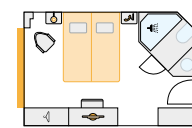
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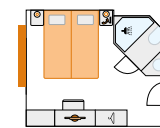
S 2-bed outside cabin, 12m², deck 1



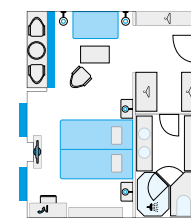
D 2-bed outside cabin with drop-down panorama window, 13m², deck 3



C 2-bed outside cabin with drop-down panorama window, 13m², deck 2



A 2-bed outside cabin, 12m², deck 1



F 2-bed balcony suite with drop-down panorama window and balcony, 29m², deck 3

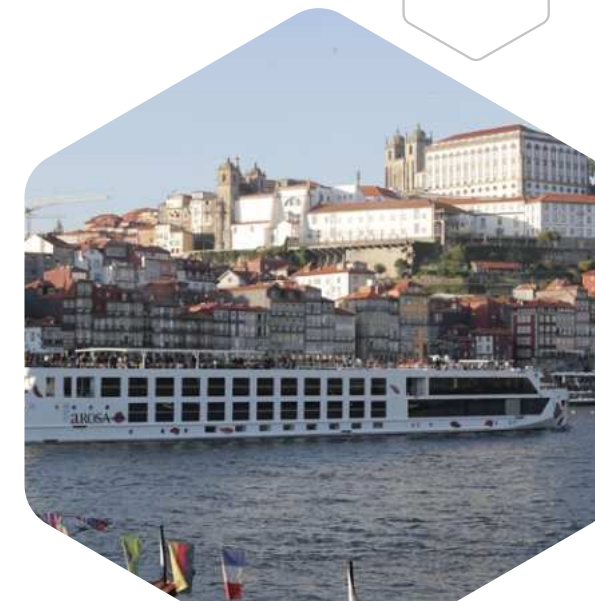
SHIP FACTS

A-ROSA ALVA

PASSENGERS :	max. 126
CABINS :	63 outside cabins
LENGTH/ WIDTH:	79.8m / 11.4m
SPEED:	max. 22 km/h
CONSTRUCTION:	2018
FLAG:	Portugal



Experience the ship with our 360° virtual ship tour:
arosa-cruises.com/alva

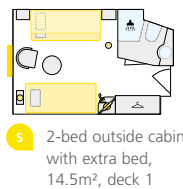
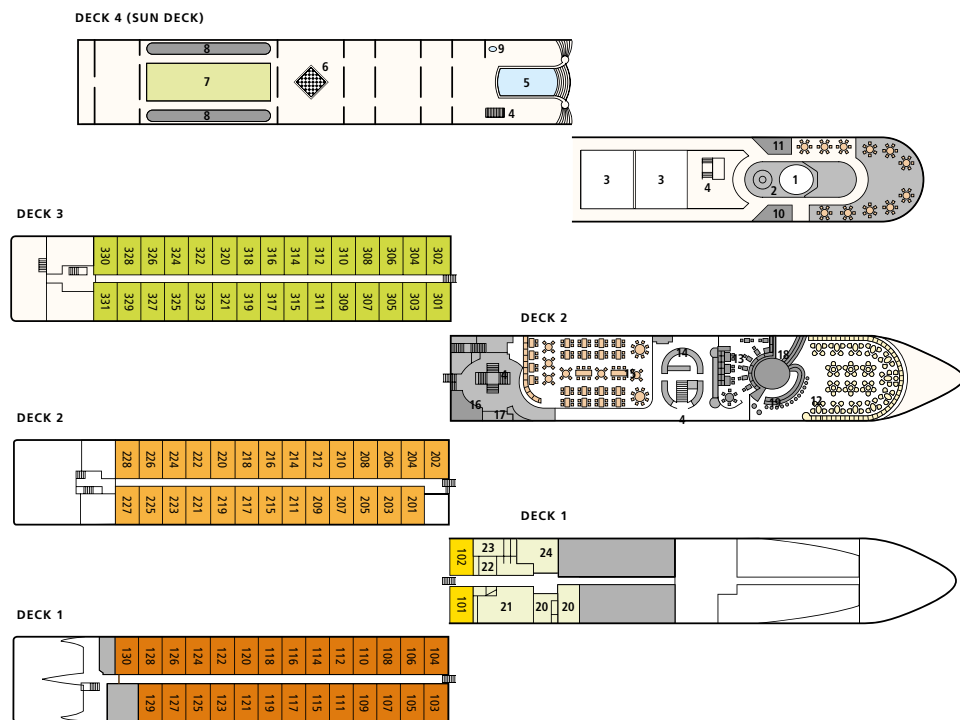


A-ROSA Alva

DECK PLAN

- 01 WHEELHOUSE
- 02 OUTDOOR SHOWER
- 03 SWIMMING POOL
- 04 OUTDOOR RESTAURANT WITH AWNINGS
- 05 LOUNGE OUTDOOR AREA
- 06 LOUNGE
- 07 STAGE/DANCE FLOOR
- 08 BAR
- 09 ONBOARD SHOP
- 10 RECEPTION
- 11 ATRIUM WITH DRINK STATION
- 12 MARKET RESTAURANT
- 13 GYM
- 14 MASSAGE
- 15 SPA RELAXATION AREA
- 16 SAUNA

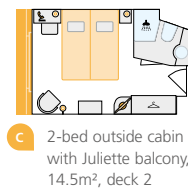
A-ROSA Stella/Luna



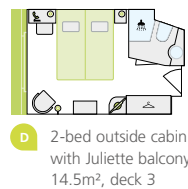
S 2-bed outside cabin
with extra bed,
14.5m², deck 1



A 2-bed outside cabin,
14.5m², deck 1



C 2-bed outside cabin
with Juliette balcony,
14.5m², deck 2



D 2-bed outside cabin
with Juliette balcony,
14.5m², deck 3

DECK PLAN

- 01 WHEELHOUSE
- 02 P'TIT BAR
- 03 AWNING
- 04 STAIRS
- 05 SWIMMING POOL
- 06 GIANT CHESSBOARD
- 07 PUTTING GREEN/CRAZY GOLF
- 08 SHUFFLEBOARD
- 09 OUTDOOR SHOWER
- 10 BEVERAGES BUFFET
- 11 GRILL BUFFET
- 12 PANORAMA LOUNGE
- 13 DAY LOUNGE/WINE BAR
- 14 GOURMET BUFFET WITH LIVE COOKING
- 15 MARKET RESTAURANT
- 16 RECEPTION
- 17 LOBBY
- 18 DANCE FLOOR/ STAGE
- 19 BAR
- 20 MASSAGE/BEAUTY
- 21 GYM
- 22 STEAM SAUNA
- 23 FINNISH SAUNA
- 24 RELAXATION AREA

SHIP FACTS

A-ROSA STELLA/LUNA

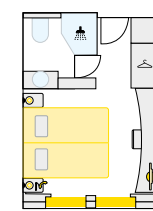
SHIPYARD:	Neptun Werft GmbH, Warnemünde
PASSENGERS :	max. 174 guests
CABINS :	86 outside cabins per ship
LENGTH/WIDTH:	125.8 m/11.4 m
SPEED:	max. 24 km/h
POWER:	2 x 800 kW, a total of 2,174 PS
CONSTRUCTION:	2005
FLAG:	Switzerland



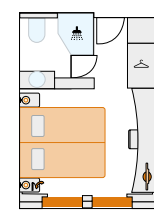
Experience the ship with our 360° virtual ship tour:
arosa-cruises.com/stella



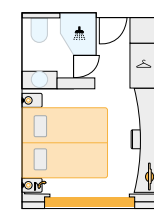
A-ROSA Alea/Clea



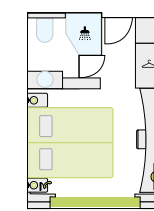
S 2-bed outside cabin
with extra bed,
14 m², deck 1



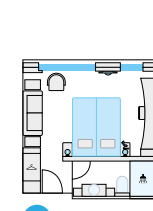
A 2-bed outside cabin,
14 m², deck 1



C 2-bed outside with
Juliette balcony, 15
m², deck 2



D 2-bed outside cabin
with Juliette balcony,
15 m², deck 3



E 2-bed junior suite
with Juliette balcony,
23 m², deck 3

DECK PLAN

- 01 WHEELHOUSE
- 02 WHIRLPOOL
- 03 RECLINERS AND AWNINGS
- 04 STAIRS
- 05 GIANT CHESSBOARD
- 06 PANORAMA LOUNGE
- 07 BAR
- 08 RECEPTION
- 09 LOBBY
- 10 LOUNGE OUTDOOR AREA
- 11 DAY LOUNGE WITH DRINK STATION
- 12 MARKET RESTAURANT
- 13 GYM
- 14 TOILETS
- 15 LIFT

SHIP FACTS

A-ROSA ALEA/CLEA

SHIPYARD:	Scheepswerf Jac. Den Breejen B.V., Hardinxveld-Giessendam (NL)
PASSENGERS:	max. 138 guests
CABINS:	69 cabins
LENGTH/WIDTH:	110 m / 11.45 m
SPEED:	max. 22 km/h
DRIVE SYSTEM:	1,492 kW
CONSTRUCTION:	2009 A-ROSA ALEA, 2009 A-ROSA CLEA
FLAG:	Germany



Experience the ship with our 360° virtual ship tour:
arosa-cruises.com/alea



Our sister ships A-ROSA ALEA and A-ROSA CLEA share an almost identical deck plan. Deck plan shown is A-ROSA CLEA. A-ROSA ALEA features an additional two E-grade Junior Suite cabins on Deck 3.

USEFUL INFORMATION

AIR CONDITIONING

Your cabin is equipped with air conditioning, just like the rest of the ship, and can be adjusted individually.

A-ROSA APP

Download to have your travel documents, manifest data, daily onboard programme, port information, spa offers and much more in the palm of your hand.

BATHROBES AND SLIPPERS

Bathrobes and slippers are available upon request from your cabin steward or at reception.

CHECK-IN/CHECK-OUT

Please note that access to the ship and check-in for your cabin starts at 15:00 (suites from 12:00) at the earliest. The official end of the cruise and your check-out on disembarkation day is 9:00 at the latest. Please have this in mind when planning your arrival and departure.

CITY TAXES

Please note, selected ports require city taxes to be paid locally.

CRUISE ITINERARY

You can find the planned itinerary in the brochure. However, the information is subject to change. High and low water, maintenance work and waiting times at locks and bridges due to traffic may result in short-term changes to the itinerary. In rare cases of extremely high or low water or force majeure, significant changes to the itinerary may be necessary and parts of the itinerary may have to be completed by bus or train, and in individual cases overnight stays in hotels may be necessary.

CURRENCY EXCHANGE

Unfortunately, currency cannot be exchanged on board. However, there are currency exchange offices near our berth at most ports.

DAILY PROGRAMME

For all important information and instructions, please see the A-ROSA info channel, the A-ROSA app, and the displays in the public areas, as well as the announcements.

DIETARY RESTRICTIONS

Please contact your travel agent prior to your cruise regarding any dietary restrictions.

DRESS CODE

Feel free to dress as you like, comfortably and casually, on board and during shore excursions. Please remember to bring warmer clothing for on deck in the evening. Firm shoes are recommended for excursions on land. Smart-casual clothing is recommended when visiting the restaurant on board.

DRINKING WATER

Drinking water is available at our water dispensers, at the restaurant, or at the bar.

DOCTOR

A doctor is available on board on every route to the Danube Delta or through the cataracts. On all other routes, emergency care is ensured by the infrastructure of the navigated area. If you need medical care, please contact reception or your hotel manager.

EXCURSIONS

You can pre-reserve optional excursions on the A-ROSA App or book them on board on the day of embarkation. Please note all optional excursions are subject to minimum numbers of English-speaking guests booking each excursion. If this number is not reached, it may still be possible to join the excursion with guests of other nationalities. The included city tour needs to be reserved before travel.

GUESTS WITH DISABILITIES OR LIMITED MOBILITY

Some ships are equipped only with stairs, which may restrict mobility. The A-ROSA SENA and A-ROSA ALVA, ALEA & CLEA have a lift so that deck 1 to 4 (A-ROSA SENA) or deck 1 to 3 (A-ROSA ALVA, ALEA & CLEA) can be reached without much difficulty. However, the sun deck can only be accessed via stairs. For individual advice, please ask your travel agent.

HAIRDRYER

All cabin categories include a hairdryer.

INTERNET

Guests can access the internet using Wi-Fi on board the A-ROSA ships. Please take into account that some destinations may have weaker connections.

LAUNDRY

Your laundry can be washed on board. This will be charged to your onboard account. Suite guests may enjoy the laundry service free of charge.

LIFE JACKETS

In case of emergencies, life jackets are located inside the wardrobe in your cabin.

METHODS OF PAYMENT

The currency used on board is the Euro. During the cruise, you can use your onboard credit card on the ship, which also functions as your cabin key card. At the end of the cruise, you have the chance to settle your tab in cash, with your debit card (except on the A-ROSA ALVA) or with one of the following credit cards: American Express, Mastercard or Visa. For technical reasons, it is unfortunately not possible for you to pay with Geld- karte or Travellers Cheque Card. When paying by credit card or EC/Maestro card, you need your PIN code.

ONBOARD LANGUAGE

The languages onboard are English and German. All information, such as the daily programmes, notices and menus, etc., are available in both languages.

SAFE

You will find a safe installed in your cabin's wardrobe where you can store your personal valuables.

SECURITY

We ask you to pay attention to and follow all safety instructions in the form of signs and announcements and the safety video onboard. The safety briefing required for all passengers will take place onboard on the day of embarkation.

SHIP BERTH

Due to heavy river traffic, it is usual for port authorities to assign the same berth to multiple ships. In such cases, the ships are moored next to each other, and you may not be able to see out of your cabin properly. Unfortunately, A-ROSA has no control over this situation.

SMOKING

Smoking is only permitted on the outdoor decks. Please do not throw any cigarette butts overboard; instead use the receptacles provided. Smoking is strictly forbidden indoors, in the cabins and suites as well as on the balconies. Please note that smoking is forbidden in the locks and during the refuelling process.

SOCKETS/POWER SUPPLY

Onboard voltage is 220v/50Hz. There is a reversible 220/110v socket in the bathroom for electric razors and toothbrushes; it is not suitable for other electric devices. There are multiple (220v) sockets available in the cabins.

TIPPING

Tips are discretionary. A tip box for the entire crew will be available at reception at the end of the cruise. You may also give tips using your onboard account or at reception with your credit card. Suggested amount is 5-10EUR per guest, per day.

TV CHANNELS

TV reception is via satellite. On the A-ROSA ALVA and SENA, we also offer a video-on-demand service. While passing through locks and on certain parts of the journey, you may experience interference with the reception. There are a selection of international channels available.

GUIDE PRICES AND SEASONS

All prices displayed throughout the brochure are indicative and to be used as a guide based on 2025 Season. S Season reflects our early and late season sailings, typically on selected spring and late autumn dates. Prices are based on return flights from London Heathrow. We will endeavour to include preferred regional airports, please note, actual costs will vary based on current live flight options and availability at time of booking. A-ROSA Packages does not hold any inventory.

A-ROSA PACKAGES

Please read these Booking Conditions carefully as they set out our respective rights and obligations and all A-ROSA Packages bookings are accepted by us subject to these Booking Conditions. You should ask your booking agent for further clarification if anything is unclear.

BOOKING CONDITIONS – A-ROSA PACKAGES

‘We’, ‘Us’, ‘Our’, ‘Aviate’, means Aviate Management Limited, trading as A-ROSA Packages, of World House, Lloyd Drive, Cheshire Oaks Business Park, Cheshire, CH65 9HQ a company registered in England and Wales under company number 6745115. ‘Agency’ means the agent through whom your booking with Aviate is made. References to ‘you’ and ‘your’ include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is added or transferred. Please read these Booking Conditions carefully as they set out our respective rights and obligations and all A-ROSA Packages bookings are accepted by us subject to these Booking Conditions. You should ask your booking agent for further clarification if anything is unclear. Our obligations to you will vary depending upon whether we act as a package organiser in the sale of a Package Holiday as defined in Section B clause 18 below; or as an agent for a single element booking (Cruise only). Our differing obligations are set out below, in three separate sections:

Section A contains the conditions which will apply to all bookings. Section B contains the conditions which will apply when you make a booking with us where we act as the package organiser.

Section C contains the conditions which will apply where you make a single element booking (Cruise only) with us, where we are acting as an agent on behalf of a supplier.

SECTION A – APPLICABLE TO ALL A-ROSA PACKAGES BOOKINGS

Booking
When you make a booking, you confirm that you have the authority to accept and do accept these conditions on your behalf and on behalf of all members of your party and further, that you are responsible for all payments due from every member of your party. It is your responsibility to ensure that any information which you give us is accurate and that information which is given to you by us or any of our suppliers is passed on to all members of your party.

By making a booking, you agree on behalf of all persons detailed on the booking that:

You have read these Booking Conditions and have the authority to and agree to be bound by them;

You are over 18 years of age and where placing an order for services with age restrictions declare that all members of the party are of the appropriate age to purchase those services. When you make your booking, you must pay the relevant deposit as specified at the time of booking. No contract will come into existence until we accept your booking and we receive your deposit (or full payment) in cleared funds and we issue you with a confirmation invoice either on behalf of ourselves, Aviate, or the supplier. Please check that all names, dates, timings and information are correct on receipt of all documents and advise your Agency of any errors immediately, as changes cannot be made later and it may harm your rights if we are not notified of any inaccuracies immediately. Please ensure that the names given are the same as the passport. The booking information that you provide to us will be passed on only to the relevant suppliers of your travel arrangements or other persons necessary for the provision of your travel. The information may therefore be provided to public authorities such as customs or immigration. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary and religious requirements. Certain information may also be passed on to security or credit checking companies.

COVID-19 (OR FUTURE VARIANTS OF) FCDO ADVICE

Please note that the Foreign, Commonwealth & Development Office (FCDO) currently advises against all but essential travel to a number of overseas destinations. However, many of these destinations remain open and welcoming to UK tourists and flights to and from these destinations continue to operate. If you book a holiday with us, you confirm that you have checked, at the time of booking that you understand and accept the FCDO travel advice relating to your chosen destination, including where there may be a requirement on you to quarantine upon your return to the UK (or in destination), and understand and accept that there is a heightened risk of travelling during the Covid19 pandemic, beyond that associated with travel during ordinary times.

Cancellation – the following clauses are in addition to our standard cancellation terms and charges:

Where you are choosing to book or travel to a destination which at the time of booking is subject to an FCDO advisory against non-essential travel, you accept that once your booking has been confirmed, if you decide not to travel due to the FCDO advisory, you will have to pay our standard cancellation charges as shown elsewhere in these booking conditions – you are not entitled to cancel and receive a full refund in these circumstances, as it is assumed and you confirm that at the time you made your booking, you had full knowledge of the FCDO advisory against non-essential travel. If you choose to no longer travel in these circumstances, you will have to pay our standard cancellation charges, as you made your booking with full knowledge of the risks of travelling. Please note that we will have no liability for any refunds, compensation, costs, expenses or other losses of any kind incurred by you (including, where applicable, the cost of medical treatment), in the following circumstances:

(A) If you, or anyone in your booking party, test positive for Covid-19, or are notified or otherwise become aware that you have, or suspect you may have, come into close contact with someone who has tested positive for Covid-19 (or where they otherwise suspect they may have Covid-19) and have to self-isolate for a period of time within 14 days of your departure date, you must contact us immediately, as you may no longer be able to travel. We will offer you the following options where possible and subject to availability:
Postponing your holiday to a later date. We will notify you of any impact on the price the postponement may have (please note that you may have to pay full cancellation charges on some elements of your original booking, such as the flight, as well as any increase in cost imposed by suppliers)
If not everyone on the booking is affected, you will have the right to transfer your place on the holiday to another person nominated by you, subject always to compliance with the requirements within our

booking conditions; Please note that in respect to flights, name changes are generally not permitted and new flights may need to be purchased at a cost to yourself.

Cancelling your booking, in which case we will impose our standard cancellation charges as at the date of cancellation by you. You may be able to claim these costs back from your travel insurance – please check your policy wording.

If this happens whilst you are on your holiday, please notify us immediately and we will provide such reasonable assistance as we can in the circumstances. However, we will not be responsible for covering the cost of any curtailment of your holiday, missed transport arrangements (including additional costs for flights home), additional accommodation required, or other associated costs incurred by you. Your travel insurance may cover some of these costs for you – please check the policy wording.

(B) You fail any tests, checks or other measures imposed by a supplier, airline, port or airport, border control authority or other government body or local authority or fail to submit for testing or assessment when requested to do so, and as such you are denied boarding, entry to the destination, access to the travel services or you are otherwise unable to proceed with your holiday, or any part of the holiday, or you are required to self-isolate within the destination. Your travel insurance may cover some of these costs for you – please check the policy wording.

(C) You acknowledge that the suppliers providing your holiday will need to comply with national and/or local guidance and requirements relating to Covid-19 and have implemented certain measures as a result. This will likely include specific requirements regarding personal protective equipment, such as use of face-masks by staff (and you may be required to wear a facemask as well), social distancing, maximum number restrictions on the use of certain facilities, designated alternative entrance and exit routes, mandatory hand sanitisation, limited entertainment options and limited food/drink availability and temperature testing. It may be likely that these measures will have an impact on your enjoyment of your holiday, all measures will be taken with the purpose of securing your safety and those around you.

No compensation can be offered should these measures impact on your holiday.

Payment

You will be required to pay a deposit or make full payment for your booking at the time of booking. In some cases, should a supplier require early payment then we may require an interim deposit of an amount determined at the time. Where you pay a deposit and or interim deposit, you must pay the full balance by the balance due date notified to you. If full payment is not received by the balance due date, the booking will be cancelled and you will be subject to the cancellation charges as set out in Sections B or C below, as applicable.

Accuracy

We endeavour to ensure that all the information and prices both on our website and in our marketing material are accurate; however, occasionally changes and errors occur and we reserve the right to correct prices and other details in such circumstances. You must check the current price and all other details relating to the arrangements that you wish to book before your booking is confirmed.

Groups

Please refer to the specific Group Terms and Conditions given to you when making a booking. These are applicable in addition to these general Booking Conditions.

Conditions of Suppliers

The cruise is provided by A-ROSA Cruises. It is important you are aware of A-ROSA Cruise's general Terms and conditions which are found here <https://www.arosa-cruises.com/river-cruises/company/general-terms-conditions.html>

All of the other services which make up your travel are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions which will form part of your contract with us. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable International Conventions. Copies of these terms and conditions are available on request from us or the supplier concerned.

Accommodation Ratings and Standards

Where applicable, accommodation ratings are displayed as provided by the supplier. These are intended to give a guide to the services and facilities you should expect from your accommodation. Standards and ratings may vary between countries, as well as between suppliers. We cannot guarantee the accuracy of any ratings given and no warranty is given or implied. Safety standards in some countries may differ from those applicable in the United Kingdom. We strongly advise that all customers seek to minimise their exposure to injury by familiarising themselves with relevant safety information.

Flights

In accordance with EU Directive (EC) No 2111/2005 Article 9, we are required to bring to your attention the existence of a "Community list" which contains details of air carriers that are subject to an operating ban with the EU Community. The Community list is available for inspection at https://ec.europa.eu/transport/modes/air/safety/airban_en In accordance with EU Regulations we are required to advise you of the carrier(s) (or, if the carrier(s) is not known, the likely carrier(s)) that we operate your flight(s) at the time of booking. Where we are only able to inform you of the likely carrier(s) at the time of booking, we shall inform you of the identity of the actual carrier(s) after we become aware of this. Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund from us. If your itinerary includes flights on more than one airline, we recommend you check the individual conditions of carriage for each carrier.

Insurance

Adequate travel insurance is a condition of booking with us. You must take out a policy of insurance to cover you and your party against the cost of cancellation by you, the cost of assistance (including repatriation) in the event of accident or illness, loss of baggage and money, and other expenses. Failure to disclose relevant information will affect your insurance. We advise you to purchase a specialist travel insurance policy which includes specific cover for Covid-19 related issues and incidents which may affect your travel arrangements [and travelling to a destination subject to a FCDO advisory against travel]. It remains your responsibility to read and understand

the insurance policy and ensure that it is suitable and adequate for your particular needs. If you choose to travel without adequate insurance cover, we will not be liable for any losses suffered by you.

Passports, Visas and Health

We can provide general information about the passport and visa requirements for your trip, but this is for guidance only and it remains your responsibility to check the requirements before you travel. Your specific passport and visa requirements, and other immigration requirements, are your responsibility and you should confirm these with the relevant Embassies and/or Consulates prior to travel. Neither we nor the supplier accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements. We can provide general information about any health formalities required for your trip but you should check with your own doctor for your specific circumstances. Up to date travel advice can be obtained from the Foreign and Commonwealth Office, visit www.fco.gov.uk.

Fitness to Travel and Medical Conditions

If you or any member of your party has any disability or medical condition which may affect your arrangements, please provide us with full details so that we can advise as to the suitability of the chosen arrangements. In any event, we must be given full details in writing at the time of booking. If we / the airline / other supplier reasonably feel unable to properly accommodate the particular needs of the person concerned, we reserve the right to decline the booking or, if full details are not given at the time of booking, cancel when we become aware of these details.

Special Requests

If you have any special request, including but not limited to: seat and meal requests, cabin type, airport assistance or other general requests, you must advise us at the time of booking. Although we will endeavour to pass any reasonable requests on to A-ROSA Cruises or relevant supplier as applicable, we regret we cannot guarantee any request will be met. Failure to meet any special request will not otherwise be a breach of contract. Confirmation that a special request has been noted or passed on or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability.

Behaviour

Please be aware that the booking conditions of the supplier will normally state that your holiday arrangements can be terminated, with no refund, if the behaviour of your party falls below an acceptable standard. Suppliers will also often require you to pay for any damage you cause to the accommodation or services in resort. We are under no obligation to you if any event such as this occurs. You agree to indemnify us for the full amount of any claim (including all legal costs) made against us by the supplier or any third party as a result of your conduct.

Financial Protection

In relation to flight inclusive Package Holidays sold by us, the Package Travel and Linked Travel Arrangements Regulations 2018 require us to provide security for the monies that you pay and for repatriation in the event of our insolvency. We provide this security by way of our Air Travel Organiser's Licence number 10232 issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR UK, telephone 03331036350, email claims@caa.co.uk. When you buy an ATOL protected flight or flight inclusive Package Holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and under your contract, you agree to pay any money outstanding to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the nonprovision of the services, including any claim against us, or your credit card issuer where applicable. You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

The price of your Package Holiday includes £2.50 per person as part of the ATOL Protection Contribution (APC). This charge is included in the quoted price, taken in addition to your deposit at the time of booking and shown on your confirmation invoice. If you book arrangements other than an ATOL protected Package from us, the financial protection outlined above will not apply. Please ask us for further details.

ABTA Membership

We are a Member of ABTA, membership number Y6301. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com. You can also access the European Commission Online Dispute (ODR) Resolution platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved.

Force Majeure

Except where otherwise expressly stated in these booking conditions we will not be liable or pay you compensation if our contractual obligations to you are affected by any event which we or the supplier of the service in question could not, even with all due care, foresee or avoid. These events can include, but are not limited to war, threat of war, civil strife, terrorist activity and its consequences or the threat of such activity, riot, the act of any government or other national or local authority, industrial dispute, natural or nuclear disaster, fire, chemical or biological disaster and all similar events outside our control or the control of the supplier concerned.

GENERAL TERMS AND CONDITIONS

Law and Jurisdiction
These terms and conditions are governed by English law and any dispute arising between the parties is subject to the exclusive jurisdiction of the courts of England and Wales. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you live there and wish to do so.
Data Protection and Privacy
Please see the data protection and privacy policy on our website https://www.aviateworld.com/privacy for full information regarding the way in which we use and store your personal data.

SECTION B: A-ROSA PACKAGE HOLIDAY BOOKINGS
This section only applies to Package Holidays booked with us as Organiser. Please read this section in conjunction with Section A of these Booking Conditions.

Definition of Package
A "Package Holiday" exists if you book a pre-arranged combination of at least two of the following components when sold or offered for sale at an inclusive price and when the service covers a period of more than twenty-four hours or includes a cruise, overnight accommodation: (a) transport; (b) accommodation; (c) other tourist services not ancillary to transport or accommodation and accounting for a significant proportion of the Package Holiday. Where you have booked a Package Holiday with us, we will accept responsibility for it in accordance with these Booking Conditions as an "Organiser" under the Package Travel and Arrangements Regulations 2018. Flight inclusive Package Holidays will include ATOL protection. You will receive an ATOL Certificate which lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

Pricing
When you book a Package Holiday with us, you must pay either a deposit, or the full balance of the total advertised price if booking within 13 weeks / 90 days of departure. Where you pay only a deposit at the time of booking, full payment is due no later than 13 weeks / 90 days prior to departure. Occasionally some of the Package Holidays we offer are based on promotional fares or include special offers at hotels where it is necessary to issue the air tickets or pay the hotel special offer in part or in full at the time of booking, and where those suppliers concerned have booking conditions different to ours. In these circumstances the deposit payment will be the selling value of the air tickets issued and/or the pre-payment amount required for the special offer. If this applies to your booking you will be advised at the time you are quoted what the variable deposit will be for your booking. The deposit will be non-refundable in the event of cancellation. We reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays. The price of your confirmed Package Holiday is subject at all times to changes in transport costs such as fuel, and any other airline cost changes which are part of our contracts with airlines (and their agents), operators and any other transport provider; and to changes in the currency exchange used to calculate your arrangements and to rates, duties, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports any or all of which may result in a variation of your holiday price. We will absorb and you will not be charged for any increase equivalent to 2% of the price of your travel arrangements, which excludes insurance premiums and any amendment charges and/or additional services or travel arrangements. You will be charged for the amount over and above that, plus any applicable administration charges together with any amounts to cover agents' commission. If this means that you have to pay an increase of more than 8% of the price of your confirmed travel arrangements (excluding any insurance premiums, amendment charges and/or additional services or travel arrangements), you will have the option of accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any insurance premiums and any amendment charges and/or additional services or travel arrangements. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date printed on your final invoice. There will be no charge made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period. We will consider an appropriate refund of insurance premiums paid if you can show that you are unable to transfer or reuse your policy. Should the price of your holiday go down due to the changes mentioned above, by more than 2% of your confirmed holiday cost, then any refund due will be paid to you. However, please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

Changes by You
If you wish to change any part of your Package Holiday after our confirmation invoice has been issued, you must inform us in writing as soon as possible. This should be done by the first named person on the booking, which in most circumstances will be you. Whilst we will do our best to assist, we cannot guarantee that we will be able to meet your requested change. Where we can meet a request, all changes will be subject to payment of an administration fee of £75 per person per change as well as any applicable rate changes or extra costs incurred as well as any charges incurred by ourselves and any costs or charges incurred or imposed by any of our suppliers. You should be aware that these costs could increase the closer to the departure date the changes are made and you should contact us as soon as possible. Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you. A cancellation fee may be payable. You may transfer your Package to a person satisfying all the conditions of the travel arrangements (the transferee) on the condition that we are notified in writing no less than 7 days prior to the start of the Package. Both you and the Transferee will be jointly and severally responsible for the costs we incur in arranging the transfer. Note: Certain arrangements may not be amended after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements. Please refer to section 2 for further terms and conditions regarding Covid-19
If You Cancel
If you or any other member of your party decides to cancel your confirmed Package Holiday you must notify us in writing. Your notice of

cancellation will only take effect when it is received in writing by us at our offices or by email (when you receive an email response confirmation from us). Since we incur costs in cancelling your arrangements, you will have to pay the applicable cancellation charges up to the maximum shown in the table below (the cancellation charge detailed is calculated on the basis of the total cost payable by the person cancelling, excluding insurance premiums and amendment charges which are not refundable in the event of the person to whom they apply cancelling). Period before departure within which notice of Cancellation by you is received
Amount of cancellation charge:
Up to 90 days prior to departure - Loss of full deposit
41 to 69 days - Loss of deposit or 75% of package price, whichever is greater
40 days or less - 100% of Total Fare
*Please note that certain arrangements, particularly flights, may not be amended after they have been confirmed and any alteration or cancellation could incur a cancellation charge of up to 100% of that part of the arrangements, in addition to the charge above.
Note: If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges from your insurance provider. In the event of circumstances both unavoidable and extraordinary occurring at or in the vicinity of your destination which would lead to significant alteration to the package so as to justify cancellation, you may do so without paying termination fee. Please note there will be no entitlement to compensation in such circumstances. Please refer to section 2 for further terms and conditions regarding Covid-19
If We Make a Change or Cancel Your Package Holiday
As we plan your holiday arrangements many months in advance we may occasionally have to make changes or cancel your booking and we reserve the right to do so at any time. However, we will not cancel your travel arrangements less than 70 days before your departure date, except for unavoidable and extraordinary reasons or failure by you to pay the final balance.
Most alterations will be minor and while we will do our best to notify you of any changes as soon as reasonably possible if there is time before your departure, we will have no other liability to you. Examples of "minor changes" include the following when made before departure:
A change in the advertised identity of the carrier(s) or aircraft type
A change of outward departure time or overall length of your Package Holiday of twelve hours or less.
A change of cruise or accommodation to another of the same or higher standard or classification.
A change of port or itinerary due to weather
A change of port or itinerary enroute without notice
Occasionally we may have to make a major change to your Package Holiday. We will only do so if we are constrained by circumstances beyond our control or find that we are no longer able to fulfil any special requirements that you have requested and that we have agreed to provide. Examples of "major changes" include the following, when made before departure:
A change of cruise or accommodation area for the whole or a significant part of your time away.
A change of accommodation or cruise to that of a lower standard or classification for the whole or a significant part of your time away.
A change of outward departure time or overall length of your arrangements of twelve or more hours (flights)
A change of UK departure airport, as long as that change is not from one London airport to another London airport. London airports are Heathrow, Gatwick, Stansted, Luton and London City.
If we have to make a major change or cancel for any reason including Force Majeure, we will tell you as soon as possible and if there is time to do so before departure, we will offer you the choice of (for major changes):
i) accepting the changed arrangements;
ii) having a refund of all monies paid; or
iii) accepting an offer of alternative travel arrangements of comparable standard from us, if available (we will refund any price difference if the alternative is of a lower value).
If we become unable to provide a significant proportion of the services that you have booked with us after you have departed, we will, if possible, make alternative arrangements for you at no extra charge and, where those alternative arrangements are of a lower standard, provide you with an appropriate price reduction.
Our Responsibilities to You in respect of Package Holidays
1) We will accept responsibility for the arrangements we agree to provide or arrange for you as an "organiser" under the Package Travel and Linked Travel Arrangements Regulations 2018 as set out below.
2) It is a condition of our acceptance of liability under this clause that you notify any claim to us and our supplier(s) without undue delay following the perceived act or omission giving rise to the claim and allow us or our suppliers a reasonable period within which to remedy the situation should a remedy be possible.
3) Subject to these booking conditions, if we or our suppliers perform or arrange your contracted holiday arrangements negligently, taking into consideration all relevant factors (for example following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday), we will pay you reasonable compensation. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.
4) We will not be responsible or pay you compensation for any injury, illness, death, loss, damage, expense, cost or other claim of any description if it results from:
(i) the act(s) and/or omission(s) of the person(s) affected;
(ii) the act(s) and/or omission(s) of a third party unconnected with the provision of the services contracted for and which were unforeseeable or unavoidable; or
(iii) unusual or unforeseeable circumstances beyond ours or our supplier(s) control, the consequences of which could not have been avoided even if all due care had been exercised; or
(iv) an event which either ourselves or suppliers could not, even with all due care, have foreseen or forestalled.
5) We limit the amount of compensation we may have to pay you if we are found liable under this clause:
(i) For loss of and/or damage to any luggage or personal possessions and money. The maximum amount we will have to pay you in respect of these claims is £25 per person in total because you are assumed to have adequate insurance in place to cover any losses of this kind.
(ii) For claims not falling under 3(i) above and which don't involve injury, illness or death: The maximum amount we will have to pay you in respect of these claims is three times the price paid by or on behalf of the person(s) affected in total. This maximum amount will only be payable when all elements of the holiday have been impacted and you or your party has not received any benefit at all from your booking.
(iii) For claims in respect of international travel by air, sea and rail or any stay in a hotel.
a) The extent of our liability will in all cases be limited as if we were carriers under the appropriate Conventions, which include The Warsaw/Montreal Convention (international travel by air); The Athens Convention (with respect to sea travel); EU Regulation 392/2009 (relating to the Liability of carriers of passengers by sea in the event of accidents); The Berne/Cotif Convention (with respect to rail travel) and The Paris Convention (with respect to hotel arrangements). You can request copies of these Conventions from our offices. In addition, you agree that the operating carrier or transport company's own 'Conditions of Carriage' will apply to you on that journey. When arranging transportation for you, we rely on the terms and conditions contained within these international conventions and those 'Conditions of Carriage'. You acknowledge that all of the terms and conditions contained in those, 'Conditions of Carriage' form part of your contract with us, as well as with the transport company and that those, 'Conditions of Carriage' shall be deemed to be included by reference into this contract.
b) If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstances, we will bear the cost of necessary accommodation, if possible of the equivalent category, for a maximum of 3 nights unless varied by Union passenger rights legislation applicable to the relevant means of transport for your return. The limit does not apply to persons with reduced mobility and any persons accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified us of these needs at least 48 hours before the start of your trip.
c) In any circumstances in which a carrier is liable to you by virtue of the Denied Boarding Regulation 2004, any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier. Refer to clause 7 'Flights' for further details.
d) When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question.
6) Where any payment is made, the person(s) receiving it (and their parent or guardian if under 18 years) must also assign to ourselves or our insurers any rights they may have to pursue any third party and must provide ourselves and our insurers with all assistance we may reasonably require.
7) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business.
8) We will not accept responsibility for services or facilities which do not form part of your booking with us. For example any excursion you book whilst away, or any service or facility which your cruise, hotel or any other supplier agrees to provide for you.
Delays, Missed Transport Arrangements and other Travel Information
If you or any member of your party misses your flight or other transport arrangement, it is cancelled or you are subject to a delay of over

3 hours for any reason, you must contact us and the airline or other transport supplier concerned immediately. Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. If the airline does not comply with these rules you should complain to the Civil Aviation Authority at www.caa.co.uk/passengers. Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday price from us. If, for any reason, you do not claim against the airline and make a claim for compensation from us, you must, at the time of payment of any compensation to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. A delay or cancellation to your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight.
Complaints
If you have a problem whilst on holiday, this must be reported to the service provider or our local representative immediately. You must, as a strict condition of your booking, obtain a written record of your complaint from the service provider or their representative at the time the issue arose. If you fail to follow this procedure the service provider will have been deprived of the opportunity to investigate and rectify your complaint whilst you were in resort and this may affect your rights under this contract.
If your complaint is not resolved locally, please follow this up within 28 days of your return home by writing to us, giving your booking reference and all other relevant information.

SECTION C – A-ROSA AGENCY BOOKINGS
This section applies to A-ROSA Cruise single element bookings. Please read this section in conjunction with Section A of these Booking Conditions.
Your Contract
As an agent, we accept no responsibility for the acts or omissions of the supplier or for the services provided by the supplier. The supplier's terms & conditions will apply to your booking and we advise you to read these carefully as they will contain important information about your booking. Please ask us for copies of these if you do not have them.
Changes by You
Any cancellation or amendment request must be sent to us in writing, by email or post, and will take effect from the day we receive it. Please ensure that you have received written confirmation of any changes to your booking prior to travel. Amendments and cancellations can only be accepted in accordance with the terms and conditions of the supplier of your arrangements.
The supplier may charge the cancellation or amendment charges shown in their booking conditions (which may be as much as 100% of the cost of the travel arrangements and will normally increase closer to the date of departure). In addition, we may ask you to pay an administration fee of £75 per person for any amendments. You will be notified of the exact charges at the time of amendment or cancellation and it is recommended that you contact us prior to amendment or cancellation in order to confirm the charges applicable. Please note: Certain arrangements may not be amended after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements.
If You Cancel
If you or any other member of your party decides to cancel your confirmed booking you must notify us in writing. Your notice of cancellation will only take effect when it is received in writing by us at our offices or by email (when you receive an email response confirmation from us). Since we incur costs in cancelling your arrangements, you will have to pay the applicable cancellation charges up to the maximum shown in the table below (the cancellation charge detailed is calculated on the basis of the total cost payable by the person cancelling, excluding insurance premiums and amendment charges which are not refundable in the event of the person to whom they apply cancelling).
Period before departure within which notice of Amount of cancellation charge Cancellation by you is received
Amount of cancellation charge:
Up to 60 days prior to departure - Loss of full deposit
31 to 59 days - Loss of deposit or 75% of package price, whichever is greater
30 days or less - 100% of Total Fare
Note: If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges from your insurance provider. Please refer to section 2 for further terms and conditions regarding Covid-19
Changes or Cancellations by the Supplier
We will inform you of any changes or cancellations made by the supplier as soon as reasonably possible. If the supplier offers alternative arrangements or a refund, you will need to let us know your choice within the stipulated time frame. If you fail to do so the supplier is entitled to assume you wish to receive a full refund. We accept no liability for any changes or cancellations made to your arrangements by the supplier under your contract with them.
If We Make a Change or Cancel your Cruise
As we plan your cruise many months in advance we may occasionally have to make changes or cancel your booking and we reserve the right to do so at any time. However, we will not cancel your travel arrangements less than 70 days before your departure date, except for unavoidable and extraordinary reasons or failure by you to pay the final balance.
Most alterations will be minor and while we will do our best to notify you of any changes as soon as reasonably possible if there is time before your departure, we will have no other liability to you. Examples of "minor changes" include the following when made before departure:
A change of cruise to another of the same or higher standard or classification.
A change of port or itinerary due to weather
A change of port or itinerary enroute without notice
Occasionally we may have to make a major change to your cruise. We will only do so if we are constrained by circumstances beyond our control or find that we are no longer able to fulfil any special requirements that you have requested and that we have agreed to provide. Examples of "major changes" include the following, when made before departure:

A complete change of cruise area for the whole of your time away.
A change of cruise to that of a lower standard or classification for the whole or a significant part of your time away.
If we have to make a major change or cancel for any reason including Force Majeure, we will tell you as soon as possible and if there is time to do so before departure, we will offer you the choice of (for major changes):
i) accepting the changed arrangements;
ii) having a refund of all monies paid; or
iii) accepting an offer of alternative travel arrangements of comparable standard from us, if available (we will refund any price difference if the alternative is of a lower value).
You must notify us of your choice within 7 days of our offer. If you fail to do so we will assume that you have chosen to accept the change or alternative booking arrangements.
We reserve the right to cancel your cruise if the number of persons enrolled for the cruise is smaller than the minimum stated in the contract on written notice at least 20 days prior to the start of a trip lasting more than 6 days, at least 7 days prior to the start of a trip lasting between 2 and 6 days and in all other cases at least 48 hours before the start of the Package. We may also cancel your cruise if we are prevented from performing the contract due to unavoidable and extraordinary circumstances and notify you without undue delay prior to the start of the trip. In such circumstances you will be entitled to a full refund of payments made for the cruise within 14 days of cancellation however compensation will not be payable. The above sets out the maximum extent of our liability for changes and cancellations and we regret we cannot meet any expenses or losses you may incur as a result of change or cancellation.
Compensation
In addition to a full refund of all monies paid by you, we will pay you compensation as detailed below, in the following circumstances:
- If, where we make a significant change, you do not accept the changed arrangements and cancel your booking;
- If we cancel your cruise and no alternative arrangements are available. The compensation that we offer does not exclude you from claiming more if you are entitled to do so
Period before departure within which notice of Cancellation or major change is notified to you
Compensation payable per person booking
70 days or more - Nil
69 - 50 days prior to departure - £10
49 - 36 days prior to departure - £20
35 - 28 days prior to departure - £30
Less than 28 days prior to departure - £40
The above options will not be available if we make a minor change or cancel as a result of your failure to make full payment on time or where the change(s) or cancellation by us arises out of alterations to the confirmed booking requested by you.
We will not pay you compensation in the following circumstances:
- where we make an insignificant change;
- where we make a significant change or cancel your arrangements more than 70 days before departure;
- where we make a significant change and you accept those changed arrangements or you accept an offer of alternative travel arrangements;
- where we have to cancel your arrangements as a result of your failure to make full payment on time;
- where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;
- where we are forced to cancel or change your arrangements due to Force Majeure.
In the event of a change or cancellation, we regrettably cannot reimburse you for any incidental expenses incurred by you such as visas, vaccinations, equipment, transport, insurance or similar costs.
If we become unable to provide a significant proportion of the services that you have booked with us after you have departed, we will, if possible, make alternative arrangements for you at no extra charge and, where those alternative arrangements are of a lower standard, provide you with an appropriate price reduction.
Payment
If you have paid a deposit, you must pay the full balance by the balance due date notified to you. If full payment is not received by the balance due date, we will notify the supplier who may cancel your booking and charge the cancellation fees set out in their booking conditions. In this event we will also charge you an administration fee of £75. Except where otherwise advised or stated in the booking conditions of the supplier concerned, all monies you pay to us for arrangements will be held on behalf of the supplier(s) concerned.
Our Responsibility for Your Booking
Your contract is with the supplier and their booking conditions will apply to your booking. As agent, we accept no responsibility for the actual provision of the arrangements. Our responsibilities are limited to making the booking in accordance with your instructions. We accept no responsibility for any information about the arrangements that we pass on to you in good faith. However, in the event that we are found liable to you on any basis whatsoever, our maximum liability to you is limited to twice the cost of the commission earned in relation to your booking (or the appropriate proportion of this if not everyone on the booking is affected). We do not exclude or limit any liability for death or personal injury that arises as a result of our negligence or that of any of our employees whilst acting in the course of their employment.
Complaints
Where we are acting as agent, the contract for your arrangements is between you and the supplier and any queries or concerns should be addressed to them. If you have a problem whilst on holiday, this must be reported to the representative / supplier or their local supplier or agent immediately. If you fail to follow this procedure there will be less opportunity to investigate and rectify your complaint. The amount of compensation you may be entitled to may be reduced or you may not receive any at all depending upon the circumstances. If you wish to complain when you return home, write to the supplier. You will see the name and address plus contact details in any confirmation documents we send you. Please contact your us for any assistance with this.
IMPORTANT INFORMATION
This is the Important Information that applies to your booking with Aviate Management. Please read this information in conjunction with our Booking Conditions and the full terms and conditions of our third party suppliers – copies of which are available on request from us or the supplier concerned.

PASSPORTS AND VISAS
You will need to ensure that everybody travelling with the group has a full and valid passport. It is important to remember that infants are no longer able to travel on parents/guardians passports. Passports must generally be valid for 6 months from date of travel and can take between 4-6 weeks to be processed, so please ensure your party is up to speed well in advance of departure. VISAS may be needed when visiting a destination. As such, it is worth contacting the consulate/embassy of the country to which you are traveling in good time to ensure compliance (charges may be applicable). It is the responsibility of the individual that all documentation is in order prior to departure. It is important to remember that all passport, visa and immigration requirements are your responsibility. Please contact the relevant consulate/embassy for more information. You will be responsible for any fines/penalties which are incurred as a result of a failure to supply any required travel documents imposed on either you or Aviate, who you agree to reimburse in such instances. We may ask for personal details if required to do so by the authorities or by law.
HEALTH
You may need vaccinations before departure. As such, please contact your GP and/or a Travel Health Clinic at your earliest opportunity, at least 4-6 weeks prior to departure. You can obtain health information from the Foreign and Commonwealth Office, www.fco.gov.uk/travel. Please ensure that you have adequate insurance in place before departure and acquire clearance from a doctor if pregnant or suffering from an applicable preexisting medical condition.
TICKETS AND DOCUMENTS
You must check your travel documentation carefully as soon as you receive them and urgently contact us if there are any discrepancies with your planned booking. This is especially important with flight tickets given that times can vary between confirmation of booking and receipt of ticket. Please note that flight tickets are non-refundable and non-transferable and you must check-in between 2-3 hours before the scheduled time of your departure. Please check your confirmation documents carefully and follow the instructions.
VOUCHERS
Some accommodation, car hire, transfers, attraction tickets or other ground services booked through us will require a voucher for exchange. This will be dispatched to you prior to travel and must be taken with you. Failure to present the relevant voucher in resort may result in additional payment being required and Aviate will not accept responsibility for failure to present the correct paperwork when requested.
WEATHER
We know that the weather probably plays a big part of in your choice of holiday. Please note that any temperatures/rainfall figures we may provide are only guides. Please ensure that you take sensible precautions to protect yourself from the sun/heat and pack appropriately. Weather can also impact changes to port, onboard services and facilities along with changes to itineraries
LUGGAGE ALLOWANCE
We recommend that you confirm the baggage allowance with the airline or helicopter operator directly before you fly. Excess baggage is charged at the airline's own rates.
PRE-SEATING ON AIRCRAFT
Please note that pre-assigned seats cannot be guaranteed and do not constitute a term of your contract with us. All airlines operate a no smoking policy on their aircraft.
EXCURSIONS AND ACTIVITIES
During the course of your stay you may decide to go on excursions operated by other companies. We cannot accept responsibility for, or guarantee your safety during, these excursions. If you do decide to go on any excursion/take part in any activity, you must ensure that your insurance covers you adequately and some excursions may require doctor's notes prior to participation. Please refer to section 2 for further terms and conditions regarding Covid-19
ACCOMMODATION
Aviate Management and any third party accommodation supplier reserve the right to substitute hotels of equal or superior standard when necessary. In hotels where complimentary breakfast is included in the room rate, no refund will be given if this service is not used by the guest.
Single, double, twin, triple and quad cabins refers to the number of adults in any room not the amount of beds. Please note that resort fees and city tourist taxes are now charged by hotels in some areas. These charges are determined by the hotel or city councils and are subject to change beyond our control.
Descriptions of cruise cabins and its facilities (paid or complimentary) are given as requested at time of booking. These may be subject to change prior to departure or removed outside of our control. Aviate Management cannot accept responsibility for any changes made after booking. Some hotels have certain restrictions, for example a need to be over the age of 18 at the time of arrival. As such, please ensure that you review the policy of the relevant accommodation prior to booking.
Check-in/out times vary but are usually 15:00 for check-in and 10:00 for checkout.
If you have special requirements relating to a disability please contact us as soon as possible in order to make the necessary arrangements, we will do everything in our power to ensure that you get the most out of your booking. Applicable information regarding accommodation is given at the time of booking, however it is always best to check with us directly before completing your booking. We take no responsibility for the presence of lifeguards - please take reasonable precautions and use the swimming pools at your own risk. Parents should inspect and satisfy themselves as to the suitability of any cots supplied by the hotel before use and all rooms are non-smoking, as are all public areas with the hotel.
Ratings are general guidelines, especially given that standards vary from country to country and resort to resort. As such, we provide no guarantee as to the accuracy of the ratings supplied.
The exotic locations which we offer often attract the local wildlife. The hotels work hard to reduce the impact of the native wildlife upon your holiday. However, there may be times during your stay when insects, reptiles and rodents may be present. The occurrence of such creatures is common in such climes and is not indicative of poor hotel standards.



aROSA 
Cruising differently

Ready to book?

**Find out more, tailor-make or book your A-Rosa river cruise
exclusively via your favourite independent travel agent**

.....
For travel agents: to check availability, book or for more information, call our
expert reservations team at A-ROSA packages on 0151 350 1155

